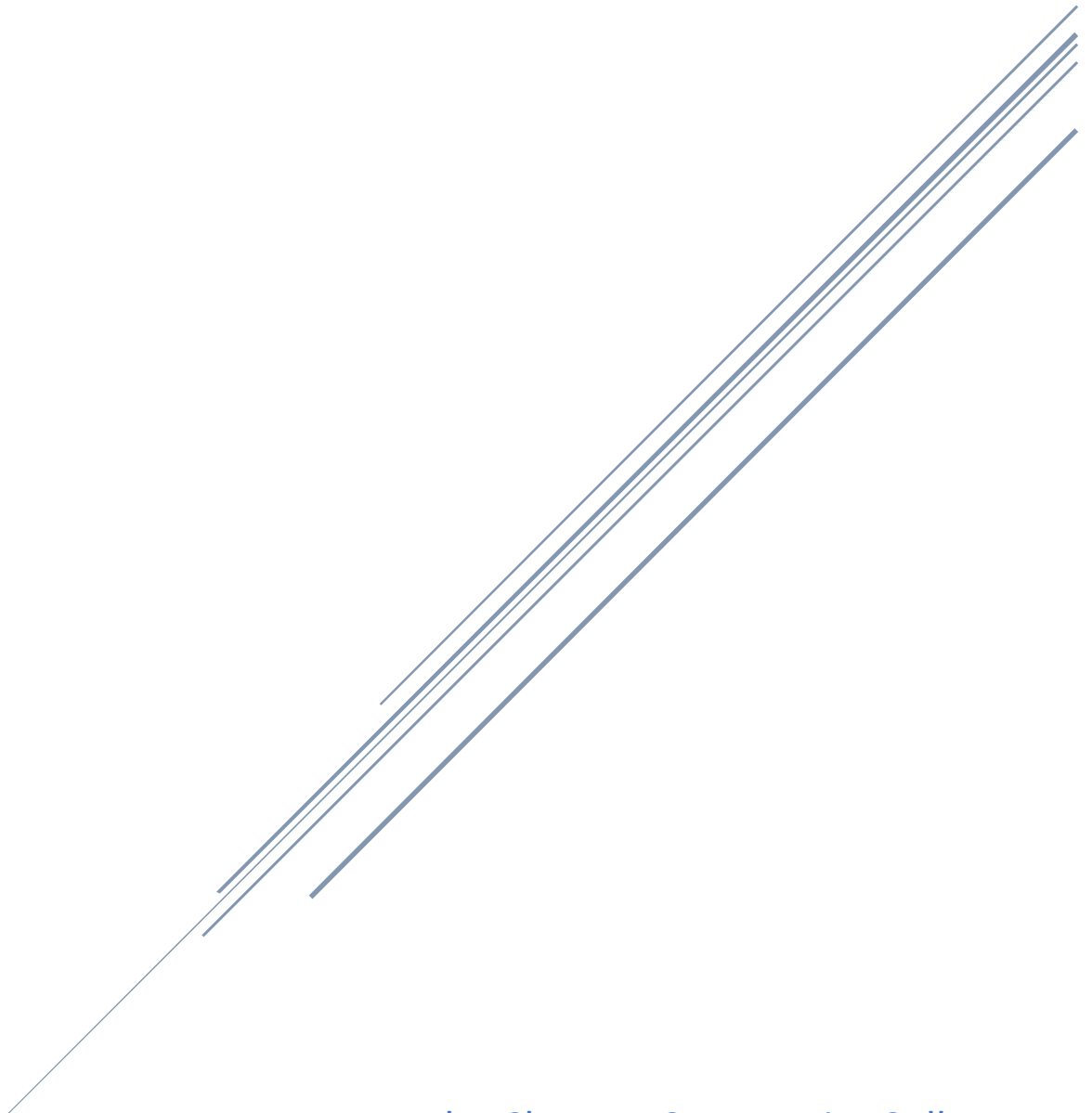


GRADUATE EXIT SURVEY

2020



Roanoke-Chowan Community College

Submitted by Jaime Heckstall, Director of Institutional Research and Planning



Graduate Exit Survey
Fiscal Year 2019-2020

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Graduate Exit Survey Fiscal Year 2019-2020

Introduction

Students completing application for graduation are required to complete the online Graduate Exit Survey. The survey includes question about students' intended degrees, their experience at R-CCC, and their future educational or career plans. As a commitment to continuous improvement, an addition question was added to the survey to assess R-CCC's contribution to the students' knowledge, skill, and personal development during their experience.

Methodology

Survey responses are collected online throughout the academic year using Survey Monkey. To increase survey participation, paper surveys are provided during graduation rehearsal by the direction of the Institutional Research and Planning Director. This year due to the COVID-19 pandemic, graduation was held virtually, and paper surveys were not distributed.

Of the 118 graduates, 39 (**33%**) completed the Graduate Survey. Responses not equaling 39 are due to graduates choosing to skip a question.

Summary of Findings

In 2020, our 118 graduates earned 68 certificates, 8 diplomas, and 88 associate degrees equaling 164 total awards. The programs represented by those surveyed include Associate in Arts, Associate Degree

in Nursing, Associate in Applied Science, Associate in Science, Barbering, Business Administration, Cosmetology, Criminal Justice Technology, Human Services Technology, Human Services Technology: Mental Health Concentration, Information Technology, Medical Office Administration, Office Administration, and Emergency Medical Science.

Highlighted Results

The associate degree programs with highest number of graduates were Associate in Applied Science (26%), Associate in Science (23%), and Associate in Arts (21%).

Survey results show 87% of our student indicated their reason for attending R-CCC was to earn an associate degree, diploma, or certificate, while 46% reported they attended to prepare/get a new job, and 41% indicated they attended R-CCC to transfer to a 4-year college/university. Thirty-eight percent of the graduates reported being first-generation students.

Also, 82% of our students indicated they completely accomplished their goal(s) for attending R-CCC an increase of 1% from 2019, while only 1% indicated they did not accomplish their goal(s) for attending R-CCC.

Satisfaction and Student Experience

More than 92% of the graduates reported being either satisfied or very satisfied with the overall quality of instruction in program area courses an increase of 4% in 2019, as



Graduate Exit Survey Fiscal Year 2019-2020

well as 92% were either satisfied or very satisfied in the overall quality of academic program. This a 10% increase in satisfaction of the overall quality of academic programs from 2019. The graduates indicated they were satisfied with services received during admissions (92%) and registration (89%). Graduates were least satisfied with the Bookstore (71%) and Food Services/Vending (55%).

Future Plans

Fifteen of the graduates respond that they plan on transferring to a four-year college/university after graduation. Of that group, Elizabeth City State University and Fayetteville State University were the top choices followed by North Carolina Central University, East Carolina University, North Carolina A&T State University, and Winston-Salem State University. All of which are within the University of North Carolina System. Private colleges mentioned were Grinnell College, a liberal arts college in Iowa.

Knowledge, Skill and Personal Development

This year the modification to the exit survey included a question to assess the contribution R-CCC has made towards the students' knowledge, skill, and personal knowledge. Overall, students indicated with 100%-97% either strongly agree or agree that they are better equipped to listen and communicate effectively, orally and in writing, demonstrate competence in

reading, perform effectively in your chosen occupation, demonstrate multiple skill sets, demonstrate skills in using a personal computer, and demonstrate skills in using a personal computer while only 94% reported being able to demonstrate positive interpersonal life.

Employment

Nearly 21% of graduates reported they will accept employment after graduation. More than 76% of graduates reported that the employment they are accepting is job related to the training they received at R-CCC.

Summary

Overall, 81.5% of the graduates responding indicated they were either satisfied or very satisfied with the quality of the College. This represents a -1.5% decrease from the 2018-19 AY. Summarily, 91.4% of the graduates indicated that they would still choose to attend R-CCC if they had it to do all over again. The responses represent the same percentage in the satisfaction and quality of R-CCC during the 2018-2019 academic year.



Graduate Quoted Recommendations

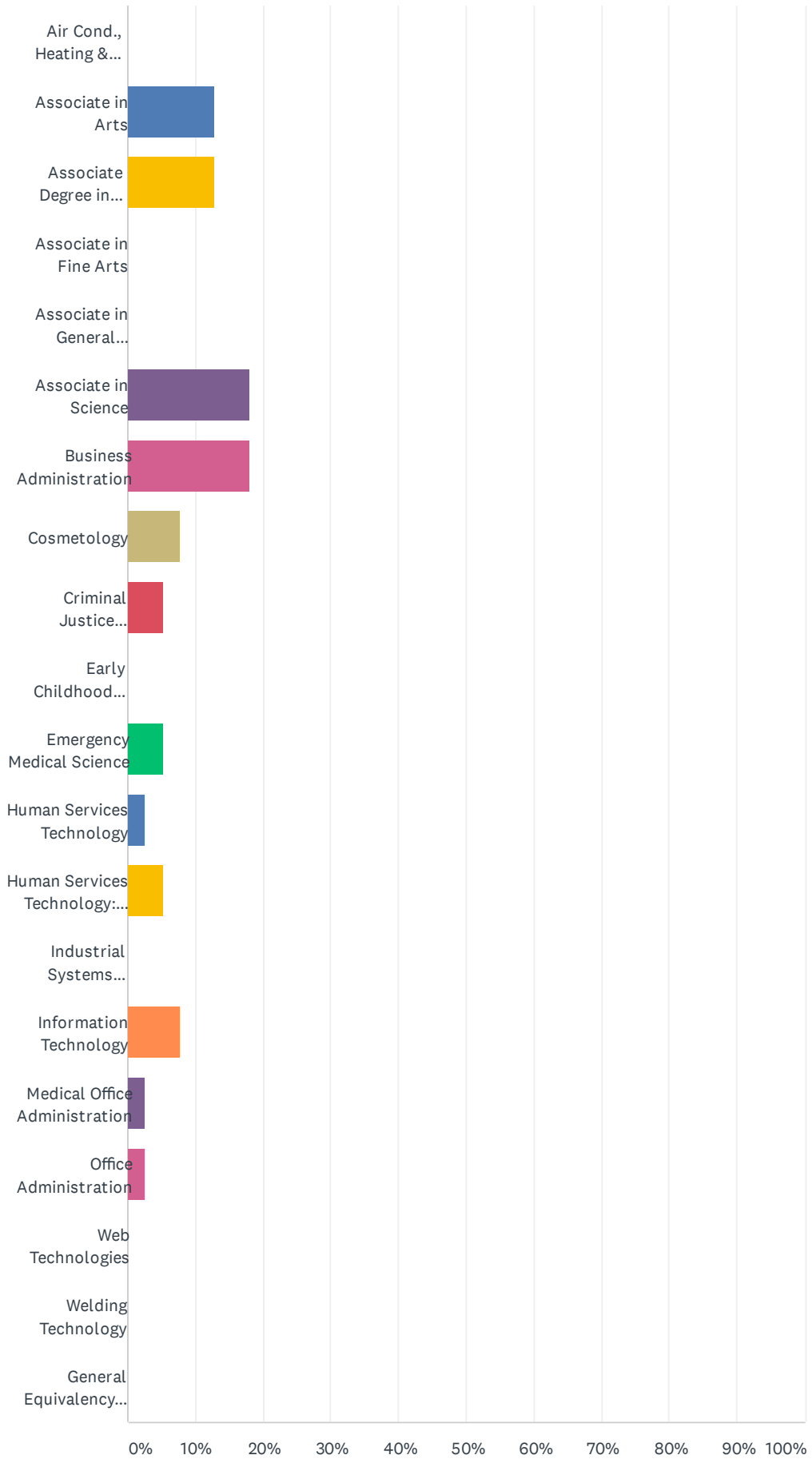
1. I just wished class of 2020 exactly had a real graduating it's very depression after 2 years you don't get a graduation!
2. Get a younger person to handle campus activities for students. Re-train ALL staff. When I say re-train, I mean re-train them as if they are working at Chick-fil-a. I do not intend to return to RCCC ever and will make sure to tell others the same until conditions are improved there.
3. I would suggest tutoring in biology and a psychologist on staff.
4. Possibly offer more DMA course online.
5. Nothing at all could improve it to me.
6. Offer more class options and re-evaluate related curriculum.
7. Nursing department have an overall C+ average to continue in the ADN program.
8. I don't have any concerns or issues my experience at RCCC has been great!
9. This has been an amazing 4 years for me. I am so glad I didn't go to the traditional high school. I love this school so much and I wouldn't change anything about it.
10. Be more thorough with staff training. Replace or retrain [REDACTED] at the bookstore – [REDACTED] rude and has poor empathy skills. Hire people who are in for more than just a job. Get people to proofread documents before releasing them to staff, students, and the public. If they already do proofread - retrain them to do their jobs right. Hire more staff like [REDACTED], whom are all great - if not magnificent teachers/staff that have good people skills and care about and prioritize the success of their students. Be organized. All in all - just get staff to do their jobs. That is all I ask. Have staff do their jobs right the first time and keep the students in the forefront of their minds.
11. My only recommendation for Roanoke Chowan Community College is providing a lower cost on books and other essential needs for the students.

APPENDIX A

Q1 From which program are you graduating?

Answered: 39 Skipped: 0

2020 Graduate Exit Survey



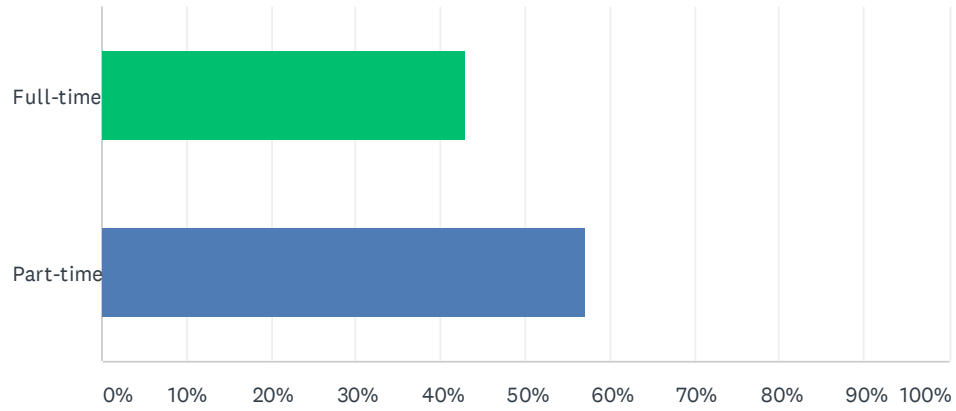
2020 Graduate Exit Survey

ANSWER CHOICES	RESPONSES	
Air Cond., Heating & Refrigeration Technology	0%	0
Associate in Arts	13%	5
Associate Degree in Nursing	13%	5
Associate in Fine Arts	0%	0
Associate in General Education	0%	0
Associate in Science	18%	7
Business Administration	18%	7
Cosmetology	8%	3
Criminal Justice Technology	5%	2
Early Childhood Education	0%	0
Emergency Medical Science	5%	2
Human Services Technology	3%	1
Human Services Technology: Mental Health Concentration	5%	2
Industrial Systems Technology	0%	0
Information Technology	8%	3
Medical Office Administration	3%	1
Office Administration	3%	1
Web Technologies	0%	0
Welding Technology	0%	0
General Equivalency Diploma (GED)	0%	0
TOTAL		39

#	OTHER (PLEASE SPECIFY)	DATE
1	Associate in arts too	5/1/2020 5:52 PM
2	Plus Associate in Art's	1/12/2020 9:00 PM

Q2 Were you employed while enrolled?

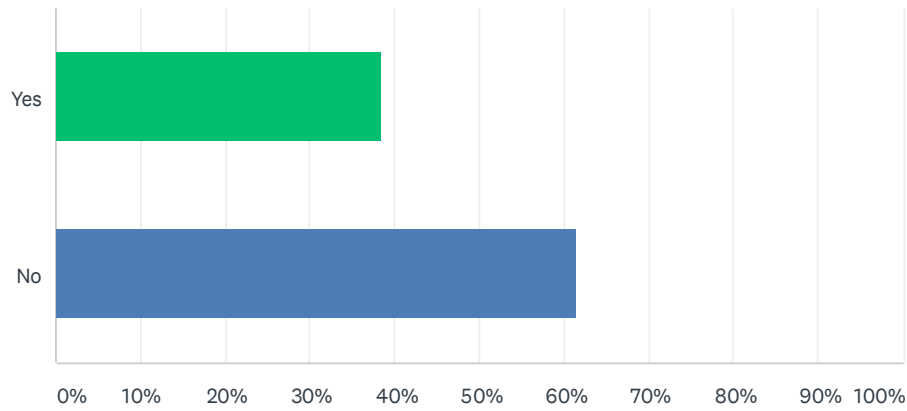
Answered: 35 Skipped: 4



ANSWER CHOICES	RESPONSES	
Full-time	43%	15
Part-time	57%	20
TOTAL		35

Q3 Are you a First-Generation student? (The first in your family to attend college, including mother, father and sibling)

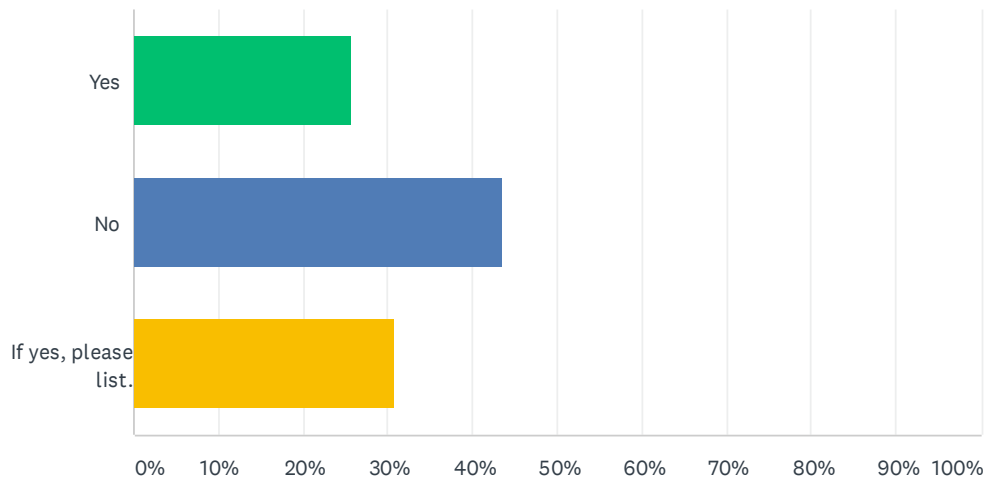
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	38%	15
No	62%	24
TOTAL		39

Q4 Did you receive Pell or Financial Aid to pay for college?

Answered: 39 Skipped: 0

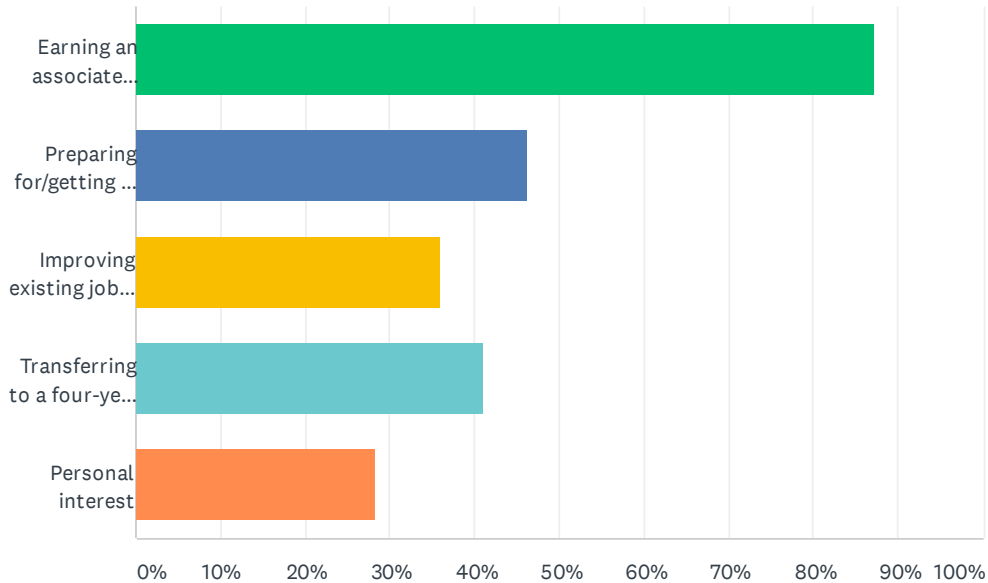


ANSWER CHOICES	RESPONSES
Yes	26% 10
No	44% 17
If yes, please list.	31% 12
TOTAL	39

#	IF YES, PLEASE LIST.	DATE
1	Financial Aid	5/6/2020 1:56 PM
2	Financial aid	3/3/2020 7:29 PM
3	Financial Aid	2/26/2020 5:14 PM
4	Pell Grant	2/22/2020 2:42 PM
5	Financial Aid	2/11/2020 5:40 PM
6	Financial Aid	1/30/2020 9:17 PM
7	Financial Aid	1/23/2020 7:29 AM
8	Financial Aid	1/14/2020 9:19 AM
9	Financial Aid	1/13/2020 10:22 AM
10	I'm an Early College Student	1/12/2020 9:00 PM
11	Financial Aid	1/12/2020 4:43 PM
12	I am a Hertford County Early College student.	1/12/2020 4:36 PM

Q5 My goal(s) for attending R-CCC were: (mark all that apply)[Q1]

Answered: 39 Skipped: 0

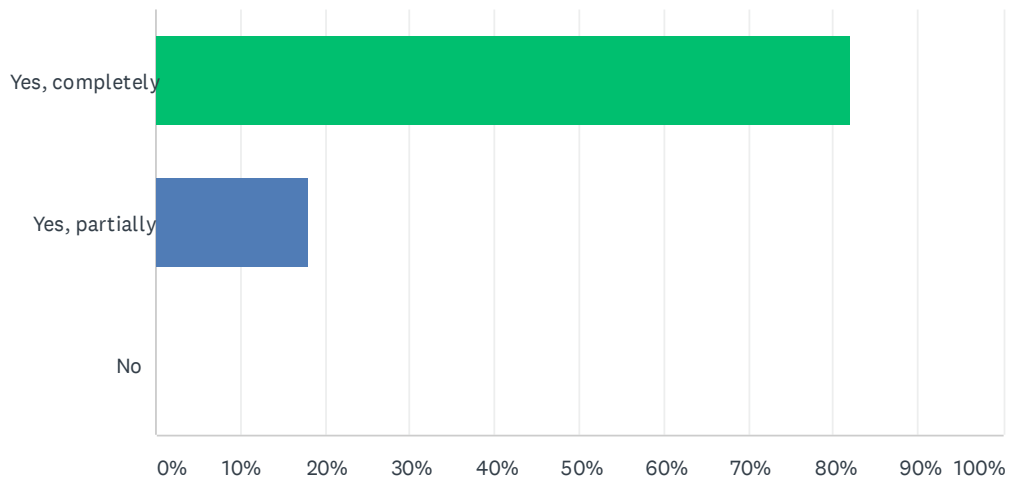


ANSWER CHOICES	RESPONSES	
Earning an associate degree, diploma, or certificate from R-CCC	87%	34
Preparing for/getting a new job	46%	18
Improving existing job skills	36%	14
Transferring to a four-year college/university	41%	16
Personal interest	28%	11
Total Respondents: 39		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q6 I accomplished all of my goals for attending R-CCC.

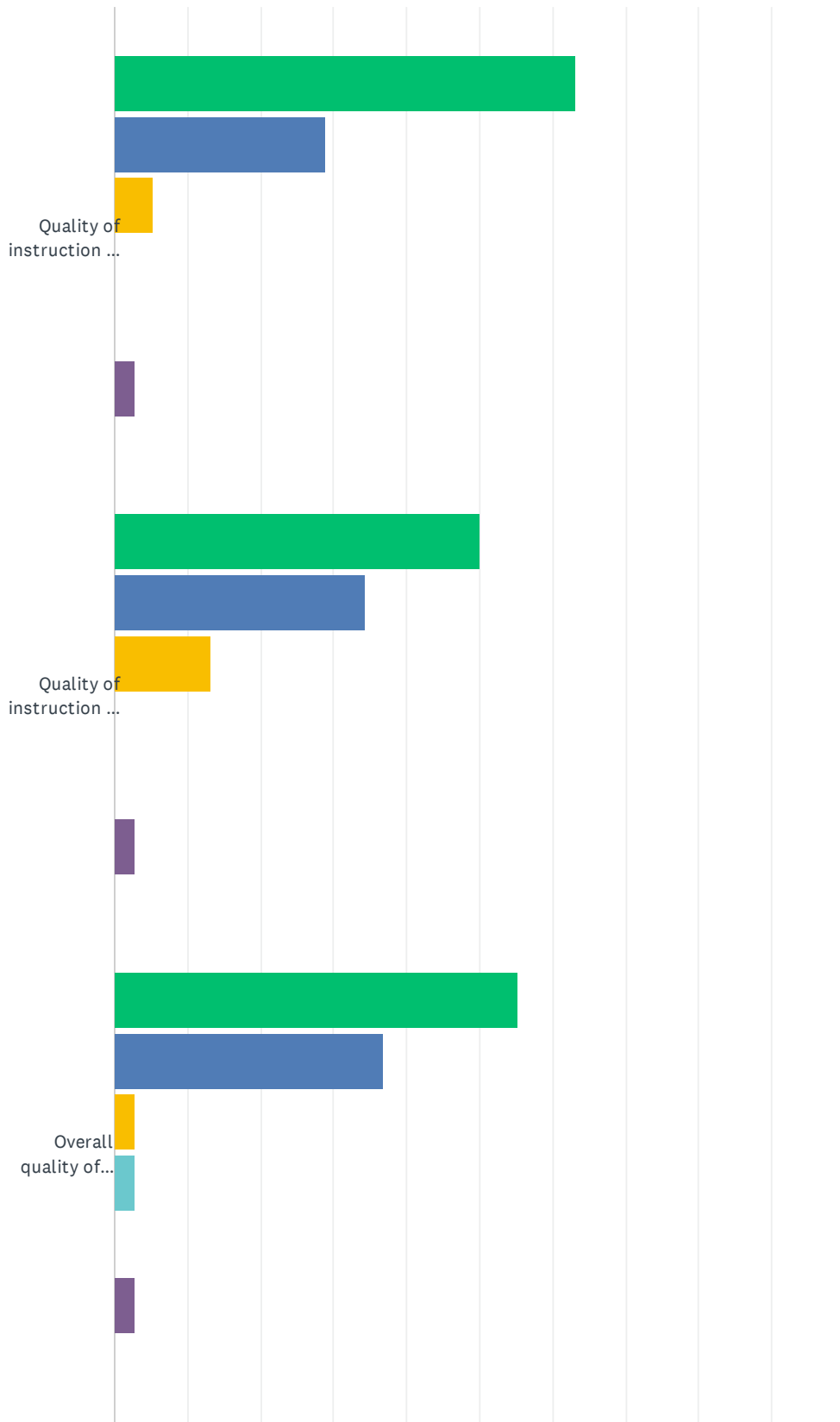
Answered: 39 Skipped: 0



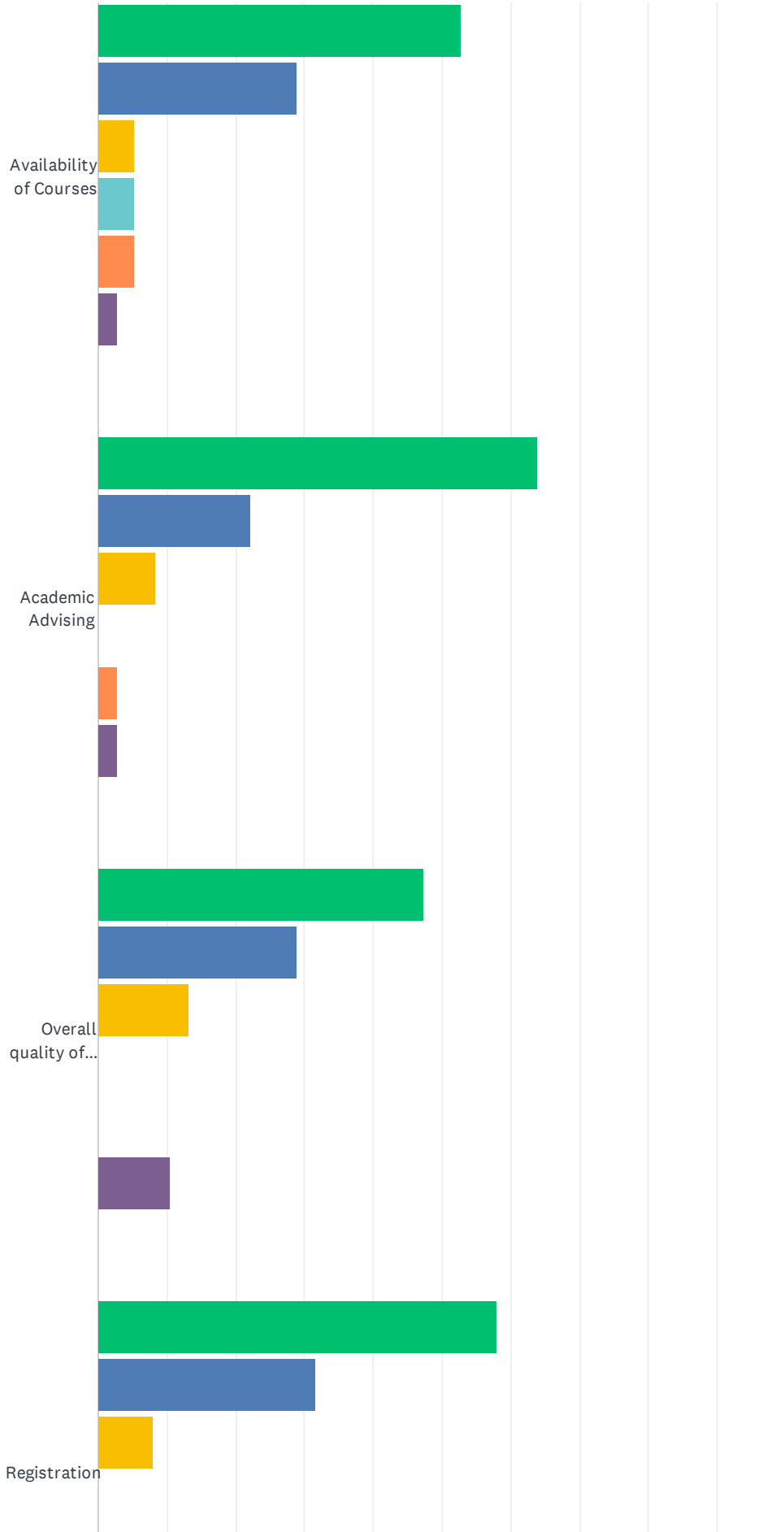
ANSWER CHOICES	RESPONSES	
Yes, completely	82%	32
Yes, partially	18%	7
No	0%	0
TOTAL		39

Q7 Please rate your satisfaction with the following factors and services: [Q1]

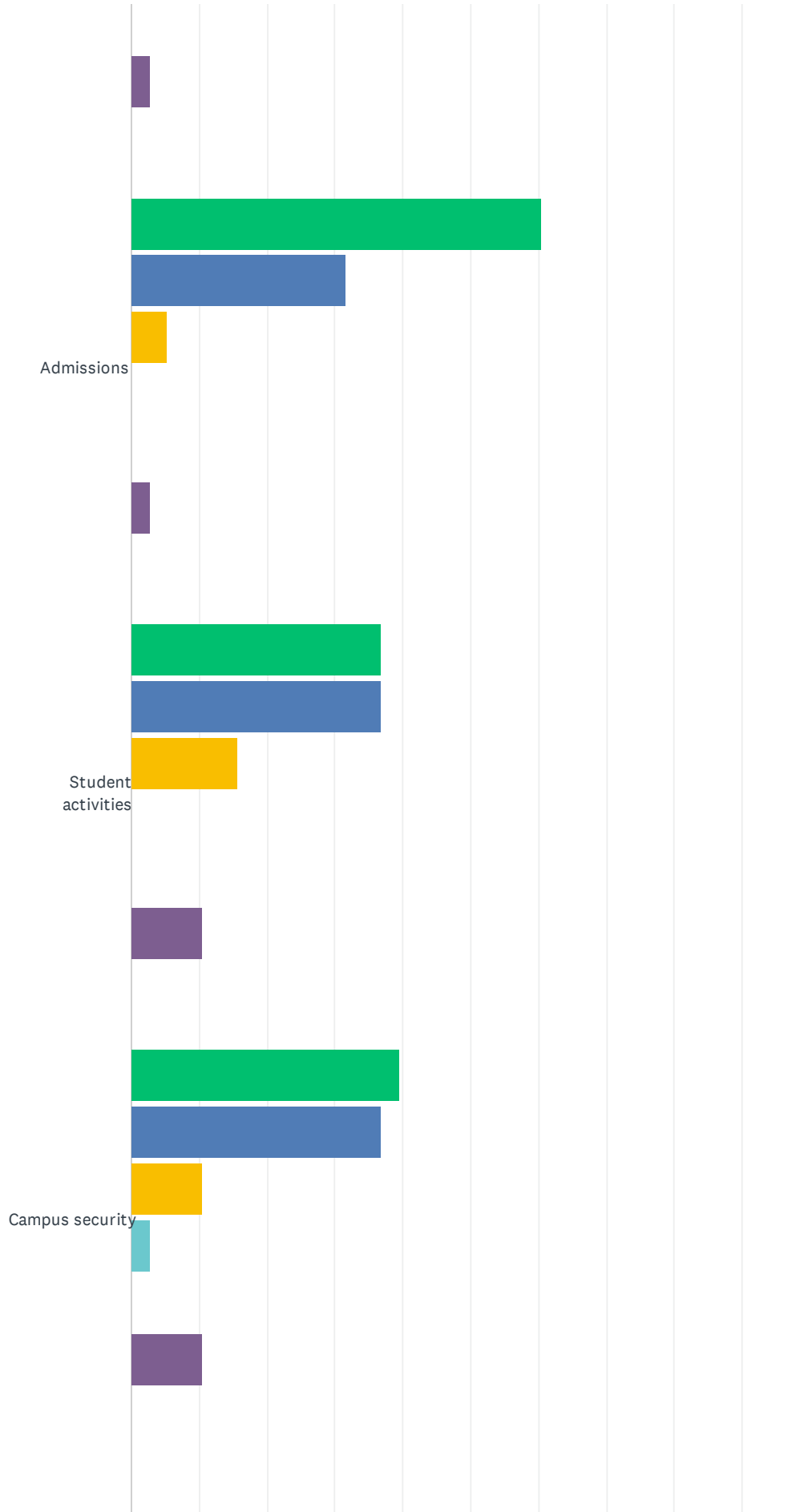
Answered: 38 Skipped: 1



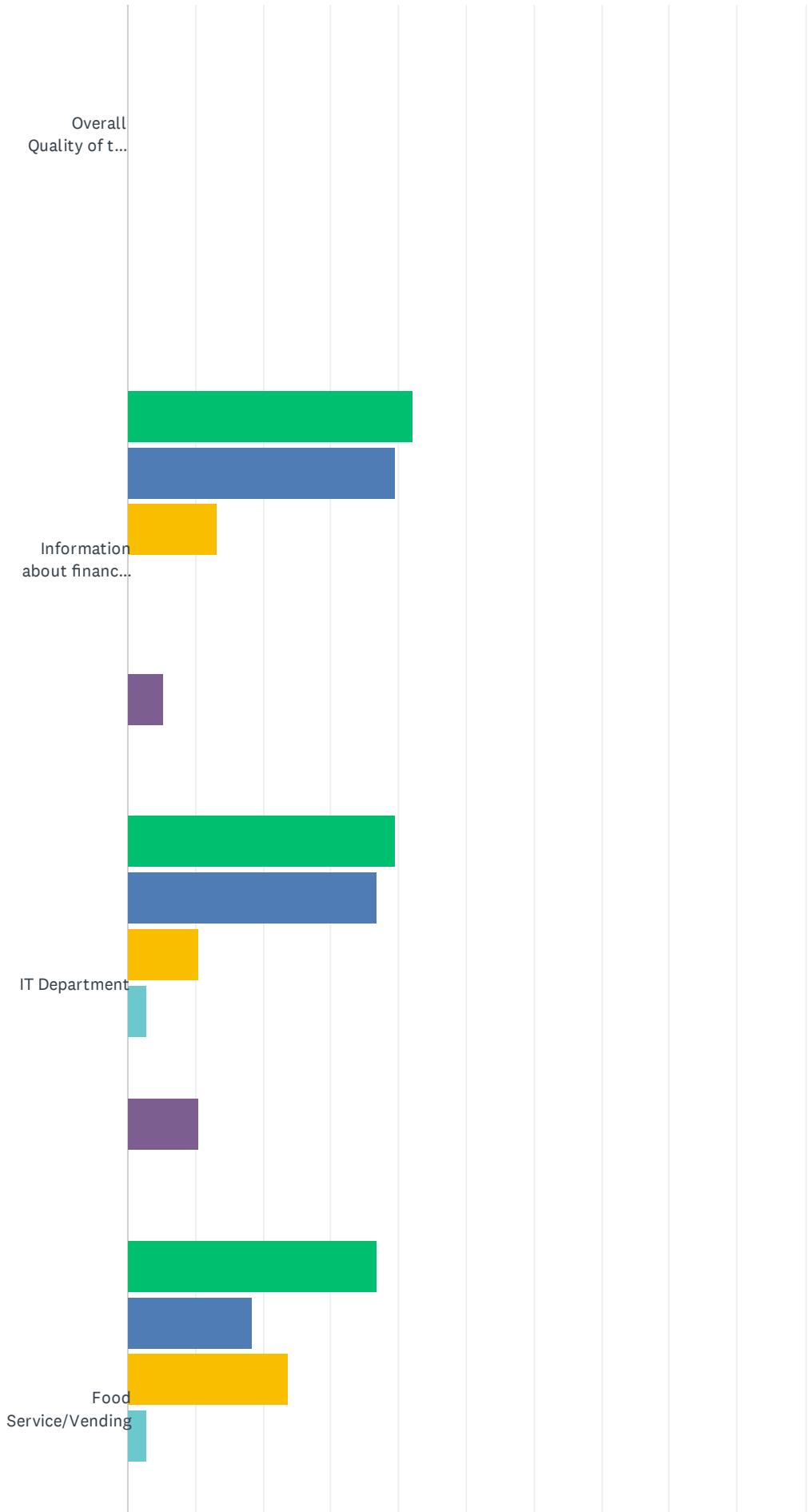
2020 Graduate Exit Survey



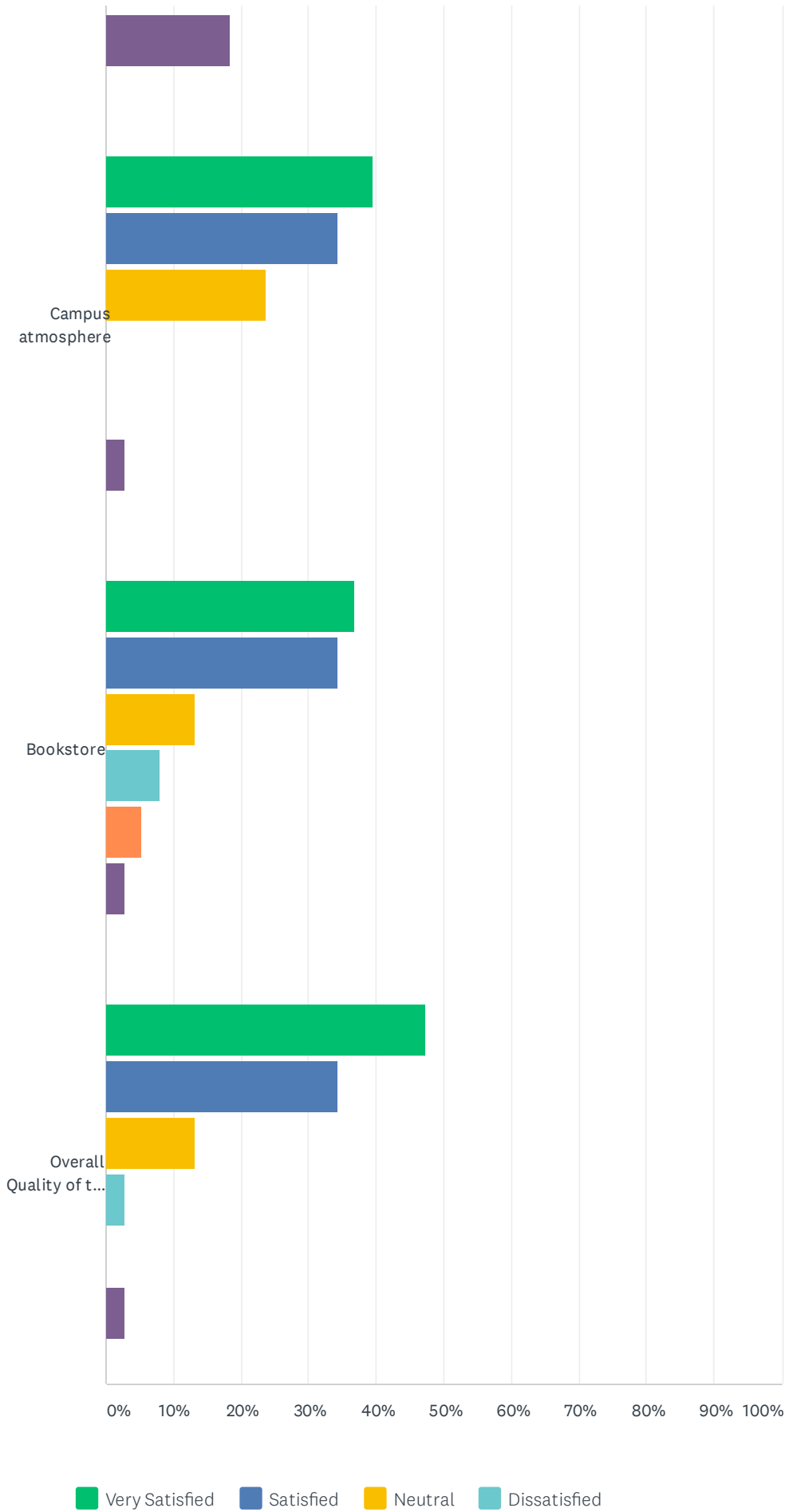
2020 Graduate Exit Survey



2020 Graduate Exit Survey



2020 Graduate Exit Survey



2020 Graduate Exit Survey

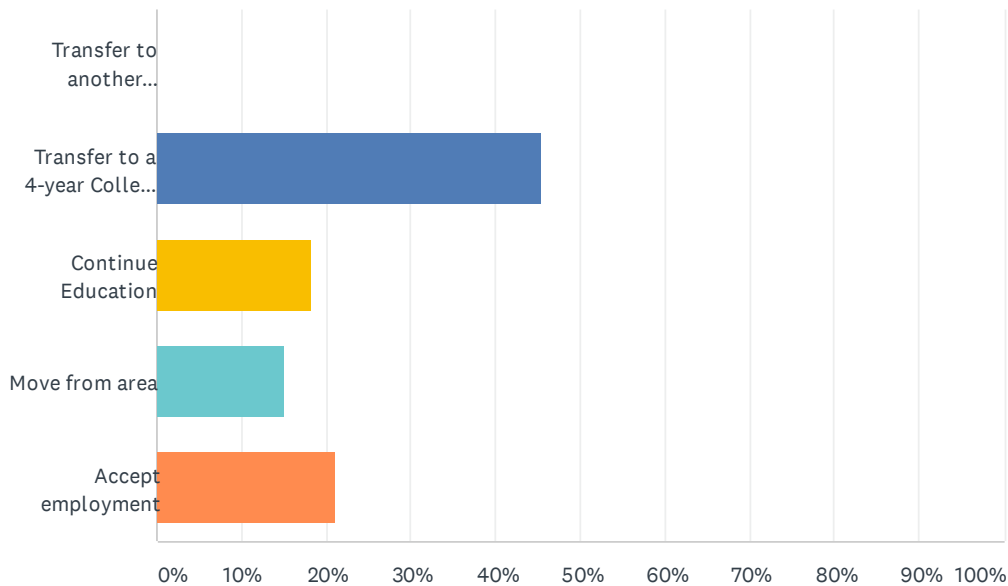
■ Very Dissatisfied ■ Unknown

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	UNKNOWN	TOTAL	WEIGHTED AVERAGE
Quality of instruction in program area courses	63% 24	29% 11	5% 2	0% 0	0% 0	3% 1	38	1.53
Quality of instruction in other courses	50% 19	34% 13	13% 5	0% 0	0% 0	3% 1	38	1.74
Overall quality of academic program	55% 21	37% 14	3% 1	3% 1	0% 0	3% 1	38	1.63
Availability of Courses	53% 20	29% 11	5% 2	5% 2	5% 2	3% 1	38	1.89
Academic Advising	64% 23	22% 8	8% 3	0% 0	3% 1	3% 1	36	1.64
Overall quality of Learning Resources Center	47% 18	29% 11	13% 5	0% 0	0% 0	11% 4	38	2.08
Registration	58% 22	32% 12	8% 3	0% 0	0% 0	3% 1	38	1.61
Admissions	61% 23	32% 12	5% 2	0% 0	0% 0	3% 1	38	1.55
Student activities	37% 14	37% 14	16% 6	0% 0	0% 0	11% 4	38	2.21
Campus security	39% 15	37% 14	11% 4	3% 1	0% 0	11% 4	38	2.18
Overall Quality of the College	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0	0.00
Information about financial aid	42% 16	39% 15	13% 5	0% 0	0% 0	5% 2	38	1.92
IT Department	39% 15	37% 14	11% 4	3% 1	0% 0	11% 4	38	2.18
Food Service/Vending	37% 14	18% 7	24% 9	3% 1	0% 0	18% 7	38	2.66
Campus atmosphere	39% 15	34% 13	24% 9	0% 0	0% 0	3% 1	38	1.95
Bookstore	37% 14	34% 13	13% 5	8% 3	5% 2	3% 1	38	2.18
Overall Quality of the College	47% 18	34% 13	13% 5	3% 1	0% 0	3% 1	38	1.82

#	OTHER (PLEASE SPECIFY)	DATE
1	Bathrooms in the nursing building have ants and lacks soap majority of the time.	2/29/2020 3:28 AM

Q8 What are your plans after graduation?[Q1]

Answered: 33 Skipped: 6

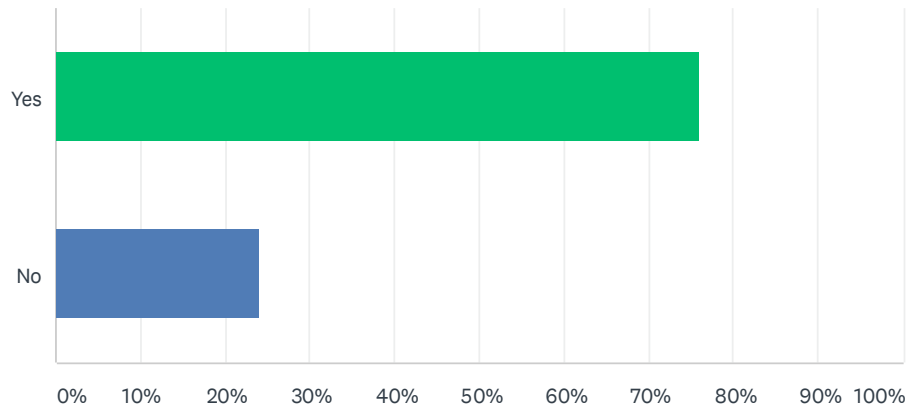


ANSWER CHOICES	RESPONSES
Transfer to another Community College	0% 0
Transfer to a 4-year College or University	45% 15
Continue Education	18% 6
Move from area	15% 5
Accept employment	21% 7
TOTAL	33

#	OTHER	DATE
1	Take a break from college and continue with my current job.	4/29/2020 11:01 AM
2	I will let individuals know how rewarding and secure it feel in having a quality education, and it will take u farther in life.	4/28/2020 2:18 PM
3	Not sure at this time. Hoping for a better job and maybe continue my education for a bachelor's degree in Accounting.	3/3/2020 7:32 PM
4	Continue education Move from area Accept employment	2/29/2020 3:28 AM
5	Go to real estate school in Raleigh area	1/23/2020 7:31 AM
6	continue education and accept employment	1/12/2020 4:44 PM

Q9 If accepting employment, is this job related to the training you received at R-CCC?

Answered: 29 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	76%	22
No	24%	7
TOTAL		29

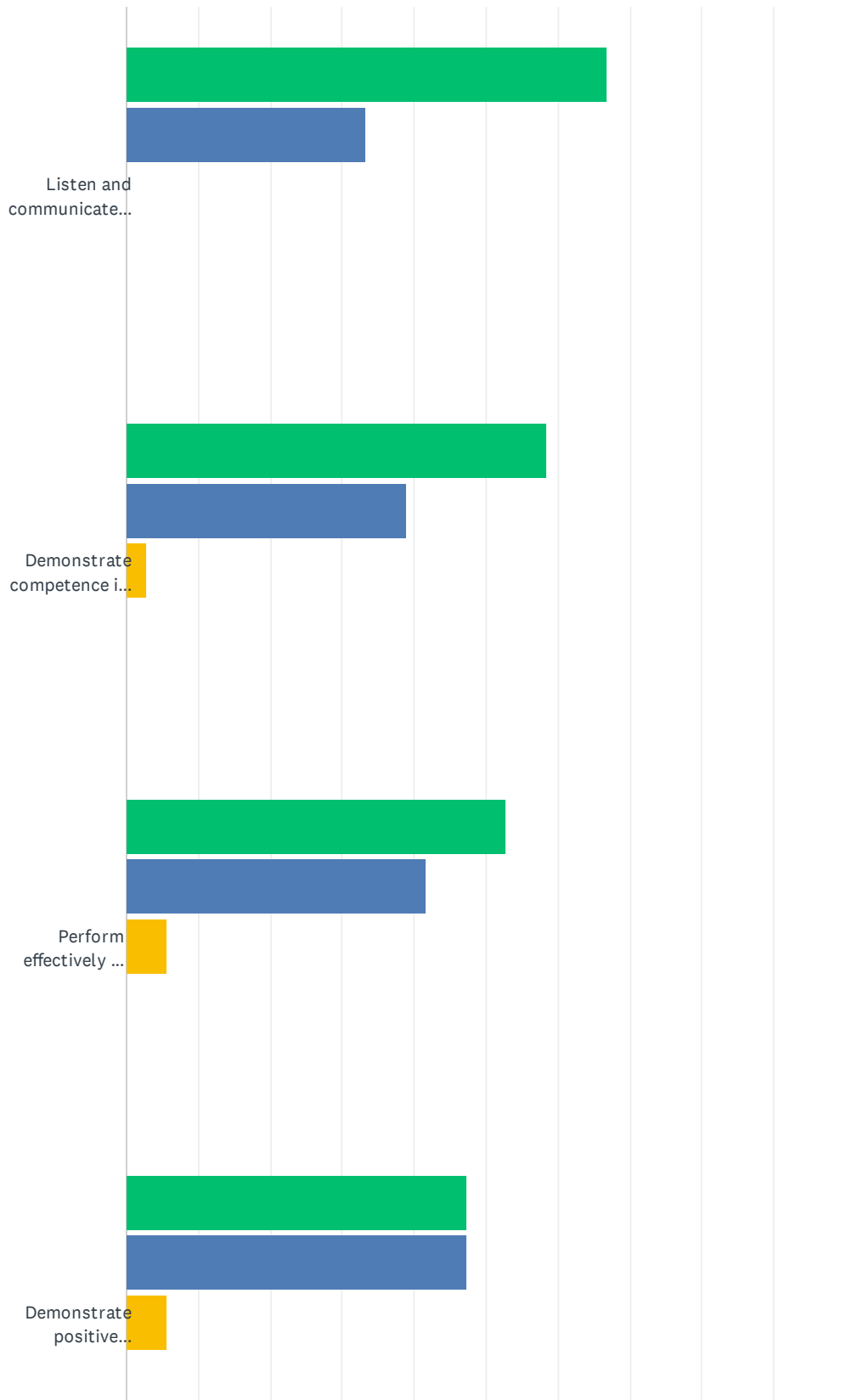
Q10 If transferring to another college or university, please provide the name of the college or university to which you have been accepted:

Answered: 13 Skipped: 26

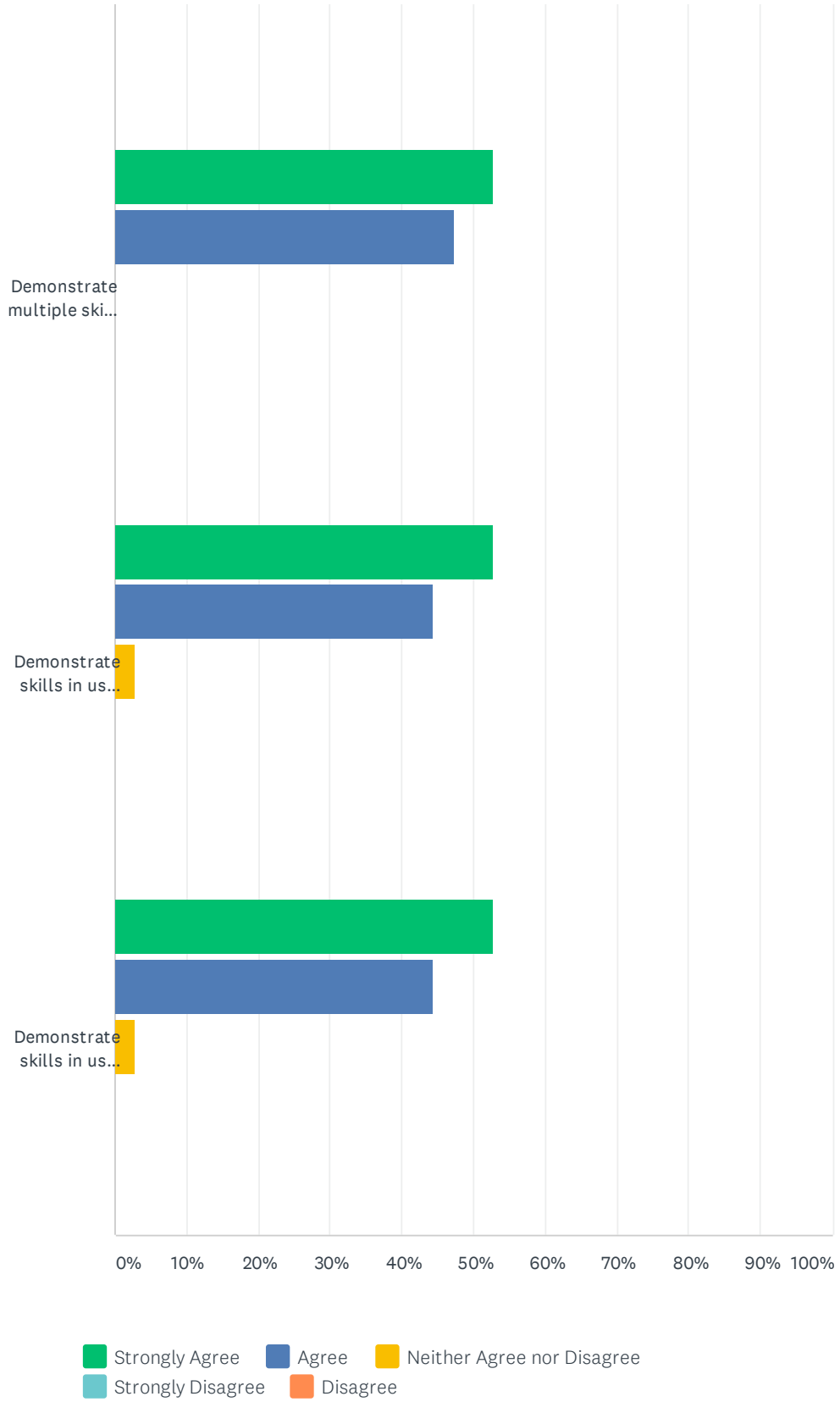
#	RESPONSES	DATE
1	East Carolina University	5/1/2020 5:54 PM
2	Haven't applied yet.	4/28/2020 5:49 PM
3	TEsting	4/15/2020 3:00 PM
4	ECSU	2/26/2020 5:16 PM
5	North Carolina A&T State University	2/22/2020 10:52 PM
6	Fayetteville State University	2/22/2020 2:47 PM
7	Grinnell College	2/13/2020 9:56 AM
8	Fayetteville State University or North Carolina A&T	2/12/2020 8:17 AM
9	North Carolina Central University Elizabeth City State University	2/11/2020 5:43 PM
10	Elizabeth City State University	2/3/2020 7:32 PM
11	Fayetteville State University	1/12/2020 9:01 PM
12	Elizabeth City	1/12/2020 6:20 PM
13	Winston Salem State University	1/12/2020 4:37 PM

Q11 My experience at R-CCC contributed to my knowledge, skill, and personal development in the following areas:

Answered: 36 Skipped: 3



2020 Graduate Exit Survey

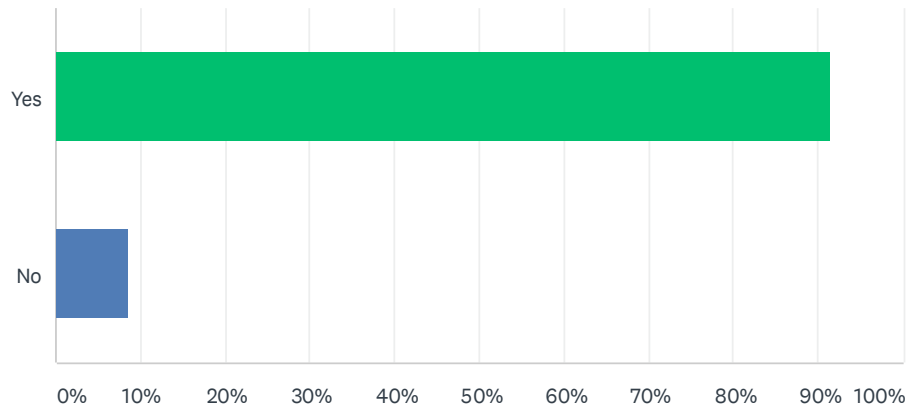


2020 Graduate Exit Survey

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	STRONGLY DISAGREE	DISAGREE	TOTAL	WEIGHTED AVERAGE
Listen and communicate effectively, orally and in writing.	66.67% 24	33.33% 12	0.00% 0	0.00% 0	0.00% 0	36	1.33
Demonstrate competence in reading.	58.33% 21	38.89% 14	2.78% 1	0.00% 0	0.00% 0	36	1.42
Perform effectively in your chosen occupation.	52.78% 19	41.67% 15	5.56% 2	0.00% 0	0.00% 0	36	1.47
Demonstrate positive interpersonal life.	47.22% 17	47.22% 17	5.56% 2	0.00% 0	0.00% 0	36	1.53
Demonstrate multiple skill sets.	52.78% 19	47.22% 17	0.00% 0	0.00% 0	0.00% 0	36	1.47
Demonstrate skills in using a personal computer.	52.78% 19	44.44% 16	2.78% 1	0.00% 0	0.00% 0	36	1.47
Demonstrate skills in using a personal computer.	52.78% 19	44.44% 16	2.78% 1	0.00% 0	0.00% 0	36	1.47

Q12 If you were to begin again (i.e., if you had to do it over again), would you choose to attend R-CCC?

Answered: 35 Skipped: 4



ANSWER CHOICES	RESPONSES
Yes	91.43% 32
No	8.57% 3
TOTAL	35

#	IF NO, WHY?	DATE
1	It almost seemed like R-CCC was trying my patience the entire time I was there. I've had to get reprints of my honor roll certificates TWICE and I still need to go back again because staff do not pay attention to detail. It seems like everyone there is just there for their paycheck. The only people that I can speak highly and positively of are Mr. Michael Ward, Mrs. Latoya Stephenson, Dr. Darcie Tumey, Mr. Michael Jefferson, and Mrs. Teikeshia Archer. If R-CCC wants to succeed and get good reviews, they should get the remainder of their staff to follow examples set by the people I mentioned. THOSE are people you should expect to see at colleges.	4/29/2020 11:09 AM
2	Cost and convenience.	2/17/2020 11:49 AM
3	A majority of staff are either incompetent or do not care about students and/or their educational success.	1/12/2020 5:30 PM

Q13 If you have any recommendations for improving the program you are completing, or improving college services or environment, please state them here.

Answered: 15 Skipped: 24

#	RESPONSES	DATE
1	I just wished class of 2020 exactly had a real graduating it's very depression after 2 years you don't get a graduation !	5/6/2020 1:59 PM
2	Get a younger person to handle campus activities for students. Re-train ALL staff. When I say re-train, I mean re-train them as if they are working at Chick-fil-a. I do not intend to return to R-CCC ever, and will make sure to tell others the same until conditions are improved there.	4/29/2020 11:11 AM
3	n/a	4/28/2020 5:50 PM
4	I would suggest tutoring in biology and a psychologist on staff.	4/28/2020 2:25 PM
5	Possibly offer more DMA course online.	2/26/2020 5:19 PM
6	Nothing at all could improve it to me.	2/22/2020 10:53 PM
7	Offer more class options and re-evaluate related curriculum.	2/22/2020 2:49 PM
8	There is none.	2/13/2020 9:57 AM
9	Nursing department have an overall C+ average to continue in the ADN program	2/8/2020 1:07 PM
10	None	1/30/2020 9:20 PM
11	N/A	1/27/2020 1:03 PM
12	I don't have any concerns or issues my experience at RCCC has been great!	1/23/2020 7:33 AM
13	This has been an amazing 4 years for me. I am so glad I didn't go to the traditional high school. I love this school so much and I wouldn't change anything about it.	1/12/2020 9:03 PM
14	Be more thorough with staff training. Replace or retrain Jaqueline Harrell at the bookstore - she's rude and has poor empathy skills. Hire people who are in for more than just a job. Get people to proofread documents before releasing them to staff, students, and the public. If they already do proofread - retrain them to do their jobs right. Hire more staff like Mr. Michael Ward, Ms. Teikeshia Archer, Mrs. Latoya Stephenson, and Dr. Darcie Tumey, whom are all great - if not magnificent teachers/staff that have good people skills and care about and prioritize the success of their students. Be organized. All in all - just get staff to do their jobs. That is all I ask. Have staff do their jobs right the first time and keep the students in the forefront of their minds.	1/12/2020 6:00 PM
15	My only recommendation for Roanoke Chowan Community College is providing a lower cost on books and other essential needs for the students.	1/12/2020 4:38 PM

APPENDIX B



2020 Graduate Exit Survey

2020 Graduate Exit Survey

Congratulations on your upcoming graduation! The Graduation Survey will provide comprehensive information about the future of all graduates and help us effectively tell the 'Wave Story.' The results will be used by the institution in aggregate form only for accountability, program review and accreditation purposes. Your name will not be associated with any of the data during reporting nor will your individual responses be disclosed. As part of the graduation process, participation in the survey is required. Thank you in advance for sharing your part of the 'Wave Story!' GO WAVES!

1. From which program are you graduating?

- Air Cond., Heating & Refrigeration Technology
- Associate in Arts
- Associate Degree in Nursing
- Associate in Fine Arts
- Associate in General Education
- Associate in Science
- Business Administration
- Cosmetology
- Criminal Justice Technology
- Early Childhood Education
- Emergency Medical Science
- Human Services Technology
- Human Services Technology: Mental Health Concentration
- Industrial Systems Technology
- Information Technology
- Medical Office Administration
- Office Administration
- Web Technologies
- Welding Technology
- General Equivalency Diploma (GED)

Other (please specify)

2. Were you employed while enrolled?

- Full-time
- Part-time

3. Are you a First-Generation student? (The first in your family to attend college, including mother, father and sibling)

- Yes
- No

4. Did you receive Pell or Financial Aid to pay for college?

Yes

No

If yes, please list.

2020 Graduate Exit Survey

2020 Graduate Exit Survey

5. My goal(s) for attending R-CCC were: (mark all that apply)[Q1]

- Earning an associate degree, diploma, or certificate from R-CCC
- Preparing for/getting a new job
- Improving existing job skills
- Transferring to a four-year college/university
- Personal interest

Other (please specify)

6. I accomplished all of my goals for attending R-CCC.

- Yes, completely
- Yes, partially
- No

2020 Graduate Exit Survey

2020 Graduate Exit Survey

7. Please rate your satisfaction with the following factors and services:[Q1]

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Unknown
Quality of instruction in program area courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of instruction in other courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of academic program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic Advising	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of Learning Resources Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Registration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Admissions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information about financial aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
IT Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food Service/Vending	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus atmosphere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bookstore	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall Quality of the College	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

8. What are your plans after graduation?[Q1]

- Transfer to another Community College
- Transfer to a 4-year College or University
- Continue Education
- Move from area
- Accept employment

Other

9. If accepting employment, is this job related to the training you received at R-CCC?

- Yes
- No

10. If transferring to another college or university, please provide the name of the college or university to which you have been accepted:

2020 Graduate Exit Survey

2020 Graduate Exit Survey

11. My experience at R-CCC contributed to my knowledge, skill, and personal development in the following areas:

	Strongly Agree	Agree	Neither Agree nor Disagree	Strongly Disagree	Disagree
Listen and communicate effectively, orally and in writing.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrate competence in reading.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Perform effectively in your chosen occupation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrate positive interpersonal life.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrate multiple skill sets.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrate skills in using a personal computer.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demonstrate skills in using a personal computer.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

12. If you were to begin again (i.e., if you had to do it over again), would you choose to attend R-CCC?

Yes

No

If no, why?

13. If you have any recommendations for improving the program you are completing, or improving college services or environment, please state them here.