



# GRADUATION EXIT SURVEY 2018

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ROANOKE-CHOWAN COMMUNITY COLLEGE



**Graduate Exit Survey**  
**Fiscal Year 2017-2018**

**Introduction**

Students completing application for graduation are required to complete the online Graduate Exit Survey. The survey asks students about their intended degrees, their satisfaction with services at R-CCC, and their future educational or career plans. This survey has been modified over the past year to include new programs or changes to existing programs.

**Methodology**

Survey responses are collected online throughout the academic year using Survey Monkey. Additional surveying is done at graduation rehearsal by the Institutional Research and Planning Director. This year the QR barcode was implemented so the students could complete the survey on-site using their electronic devices. The paper surveys are manually entered in the software and downloaded at the end of the fiscal year.

Of the 127 graduates, 85 (**67%**) completed the Graduate Survey. Results not equaling 85 are because of graduates' omissions of answers.

**Summary of Findings**

In 2018, our 127 graduates earned 91 certificates, 20 diplomas, and 70 associate degrees equaling 181 total awards. The programs represented by those surveyed include Air Condition, Heat, and Refrigeration Technology, Associate in Arts, Associate Degree in Nursing, Associate in

Fine Arts, Associate in General Education, Associate in Applied Science, Associate in Science, Barbering, Business Administration, Cosmetology, Criminal Justice Technology, Early Childhood Education, Human Service Technology, Industry System Technology, Medical Office Administration, Welding Technology, Emergency Medical Science, and High School Equivalency Diploma formerly referred to as (GED).

**Highlighted Results**

The three-degree programs with highest number of graduates were Associate in Arts (21%), Associate in Science (19%), and Medical Office Administration (14%). The Associate Degree in Nursing followed with 9.5% of the graduates.

Survey results show 91.5% of our student indicated their reason for attending R-CCC was to earn an associate degree, diploma, or certificate, while 40.2% indicated they attended R-CCC to transfer to a 4-year college/university and prepare/get a new job.

Also, 76.8% our students indicated they completely accomplished their goal(s) for attending R-CCC, while only 1% indicated they did not accomplish their goal(s) for attending R-CCC.

**Satisfaction and Student Experience**

More than 75% of the graduates reported being either satisfied or very satisfied with the overall quality of instruction in program



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area courses, while 80% were either satisfied or very satisfied in the overall quality of academic program. Over 76 % of the graduates indicated being either satisfied or very satisfied in 12 of the 12 areas identified in the survey. Graduates were least satisfied with information about financial aid (65.4%) and student activities (67.5%). The graduates indicated they were most satisfied with services received during admissions (91%) and registration (90%).

**Future Plans**

Over half (55.7%) of the graduates responding plan on transferring to a four-year college/university after graduation. Of that group, 18.4% indicated Elizabeth City State University as their likely choice with East Carolina University the next transfer choice at 12%. North Carolina Central University, North Carolina Agricultural and Technical State University, Western Carolina University, Fayetteville State University, University of North Carolina at Wilmington, and North Carolina State University, University of North Carolina Chapel Hill, and University of North Carolina Asheville were also listed in the top 10 college/universities transfer choices. All of which are within the University of North Carolina System. Private colleges mentioned were Chowan University, Lenoir Rhyne University, Shaw University, and North Carolina Wesleyan College. One out-of-state college was indicated, the University of South Carolina Upstate. Martin Community College, Pitt Community College, Thomas Nelson Community College

and Wake Technical Community College were indicated as community college transfer choices.

**Employment**

Nearly one-fourth of graduates, 20.3%, reported they will accept employment after graduation. More than 70% of graduates reported that the employment they are accepting is job related to the training they received at R-CCC. Over 76% of graduates indicated that they either agree or strongly agree that the education received at R-CCC has prepared them for the workforce or higher education.

**Summary**

Overall, 77.7% of the graduates responding indicated they were either satisfied or very satisfied with the quality of the College. Summarily, 86% graduates indicated that they would still choose to attend R-CCC if they had it to do all over again.

# APPENDIX

**Congratulations on your upcoming graduation! The Graduation Survey will provide comprehensive information about the future of all graduates and help us effectively tell the 'Wave Story.' The results will be used by the institution in aggregate form only for accountability, program review and accreditation purposes. Your name will not be associated with any of the data during reporting nor will your individual responses be disclosed. As part of the graduation process, participation in the survey is required. Thank you in advance for sharing your part of the 'Wave Story!' GO WAVES!**

1. From which program are you graduating?

- Air Cond., Heating & Refrigeration Technology
- Associate in Arts
- Associate Degree in Nursing
- Associate in Fine Arts
- Associate in General Education
- Associate in Science
- Associate in Applied Science
- Barbering
- Bio-Technology
- Business Administration
- Computer Information Technology
- Cosmetology
- Criminal Justice Technology
- Early Childhood Education
- Human Services Technology
- Human Services Technology: Mental Health Concentration
- Industrial Systems Technology
- Information Technology
- Medical Office Administration
- Office Administration
- Web Technologies
- Welding Technology
- Emergency Medical Science
- General Equivalency Diploma (GED)

Other (please specify)

2. My goal(s) for attending R-CCC were: (mark all that apply)[Q1]

Earning an associate degree, diploma, or certificate from R-CCC

Preparing for/getting a new job

Improving existing job skills

Transferring to a four-year college/university

Personal interest

Other (please specify)

3. I accomplished all of my goals for attending R-CCC.

Yes, completely

Yes, partially

No

4. Please rate your satisfaction with the following factors and services:[Q1]

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Unknown
Quality of instruction in program area courses	<input type="radio"/>					
Quality of instruction in other courses	<input type="radio"/>					
Overall quality of academic program	<input type="radio"/>					
Academic Advising	<input type="radio"/>					
Overall quality of Learning Resources Center	<input type="radio"/>					
Registration	<input type="radio"/>					
Admissions	<input type="radio"/>					
Student activities	<input type="radio"/>					
Campus security	<input type="radio"/>					
Information about financial aid	<input type="radio"/>					
Campus atmosphere	<input type="radio"/>					
Overall Quality of the College	<input type="radio"/>					

Other (please specify)

5. What are your plans after graduation?[Q1]

- Continue education
- Transfer to a 4 year University
- Move from area
- Accept employment

Other

6. If accepting employment, is this job related to the training you received at R-CCC?

- Yes
- No

7. If transferring to another college or university, please provide the name of the college or university to which you have been accepted:

8. To what extent do you agree or disagree that the education you received at R-CCC has prepared you for the workforce or higher education?

- Strongly Disagree
- Disagree
- Not Sure
- Agree
- Strongly Agree

9. If you were to begin again (i.e., if you had to do it over again), would you choose to attend R-CCC?

- Yes
- No

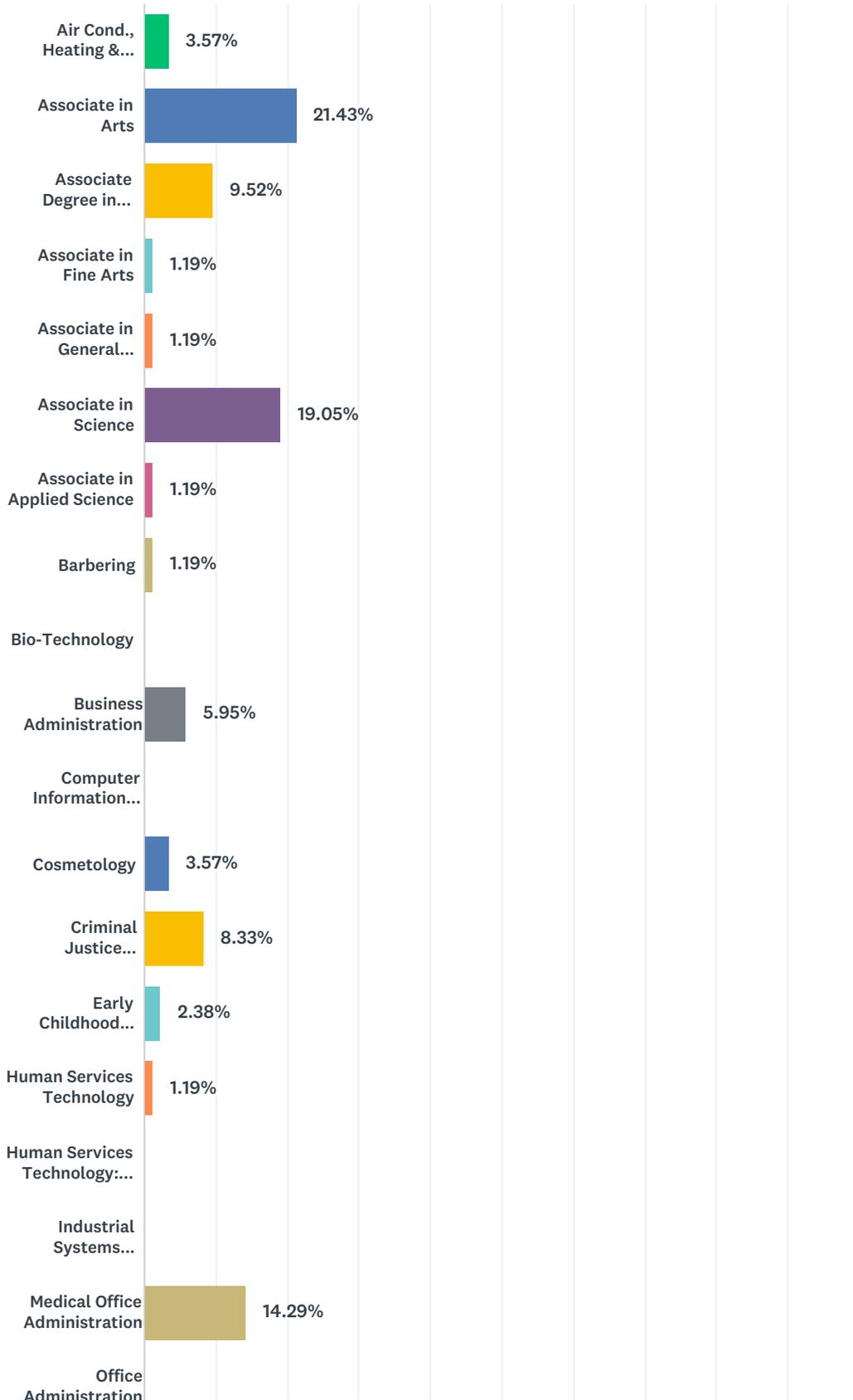
If no, why?

10. If you have any recommendations for improving the program you are completing, or improving college services or environment, please state them here.

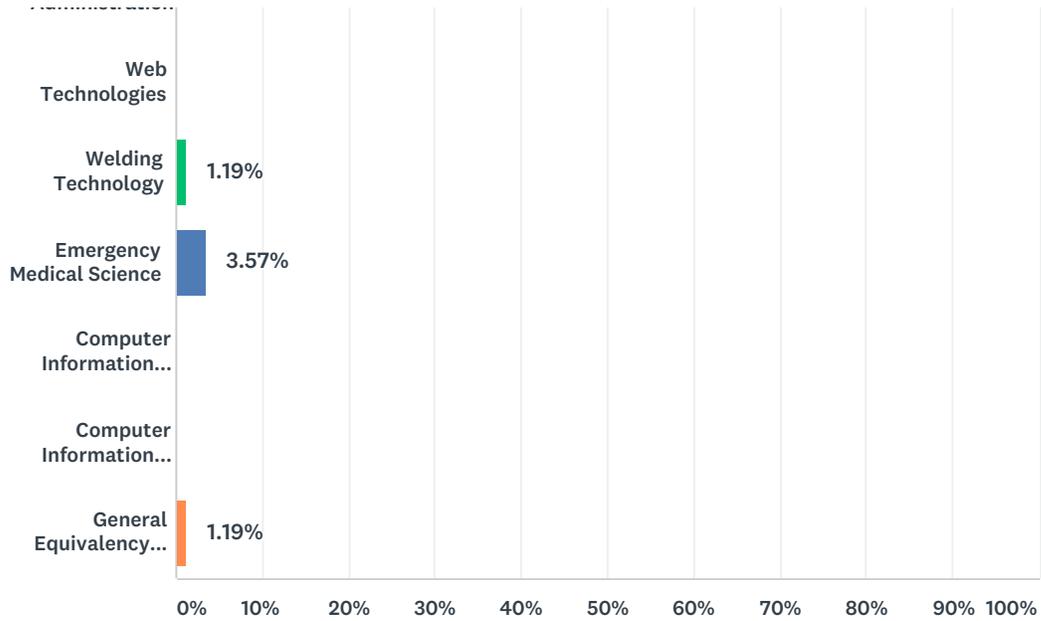
# APPENDIX B

# Q1 From which program are you graduating?

Answered: 84 Skipped: 0



## R-CCC 2018 Graduating Student Exit Survey



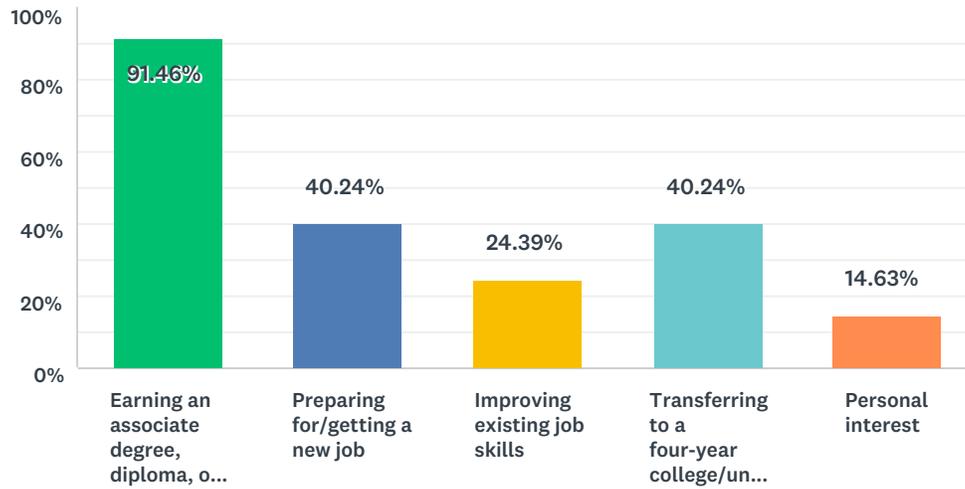
ANSWER CHOICES	RESPONSES	
Air Cond., Heating & Refrigeration Technology	3.57%	3
Associate in Arts	21.43%	18
Associate Degree in Nursing	9.52%	8
Associate in Fine Arts	1.19%	1
Associate in General Education	1.19%	1
Associate in Science	19.05%	16
Associate in Applied Science	1.19%	1
Barbering	1.19%	1
Bio-Technology	0.00%	0
Business Administration	5.95%	5
Computer Information Technology	0.00%	0
Cosmetology	3.57%	3
Criminal Justice Technology	8.33%	7
Early Childhood Education	2.38%	2
Human Services Technology	1.19%	1
Human Services Technology: Mental Health Concentration	0.00%	0
Industrial Systems Technology	0.00%	0
Medical Office Administration	14.29%	12
Office Administration	0.00%	0
Web Technologies	0.00%	0
Welding Technology	1.19%	1

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Emergency Medical Science	3.57%	3
Computer Information Technology-Basic Certificate	0.00%	0
Computer Information Technology-Web Security	0.00%	0
General Equivalency Diploma (GED)	1.19%	1
TOTAL		84

## Q2 My goal(s) for attending R-CCC were: (mark all that apply)[Q1]

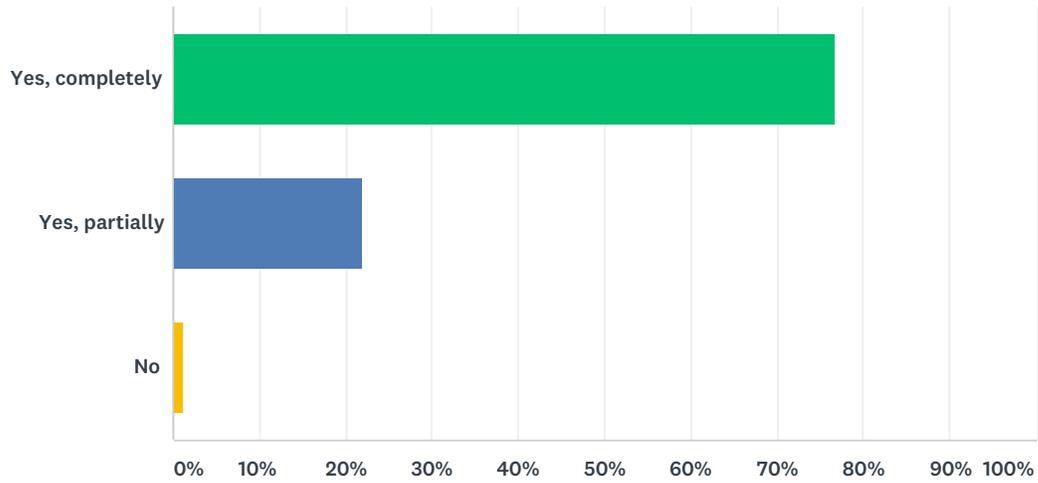
Answered: 82 Skipped: 2



ANSWER CHOICES	RESPONSES	
Earning an associate degree, diploma, or certificate from R-CCC	91.46%	75
Preparing for/getting a new job	40.24%	33
Improving existing job skills	24.39%	20
Transferring to a four-year college/university	40.24%	33
Personal interest	14.63%	12
Total Respondents: 82		

### Q3 I accomplished all of my goals for attending R-CCC.

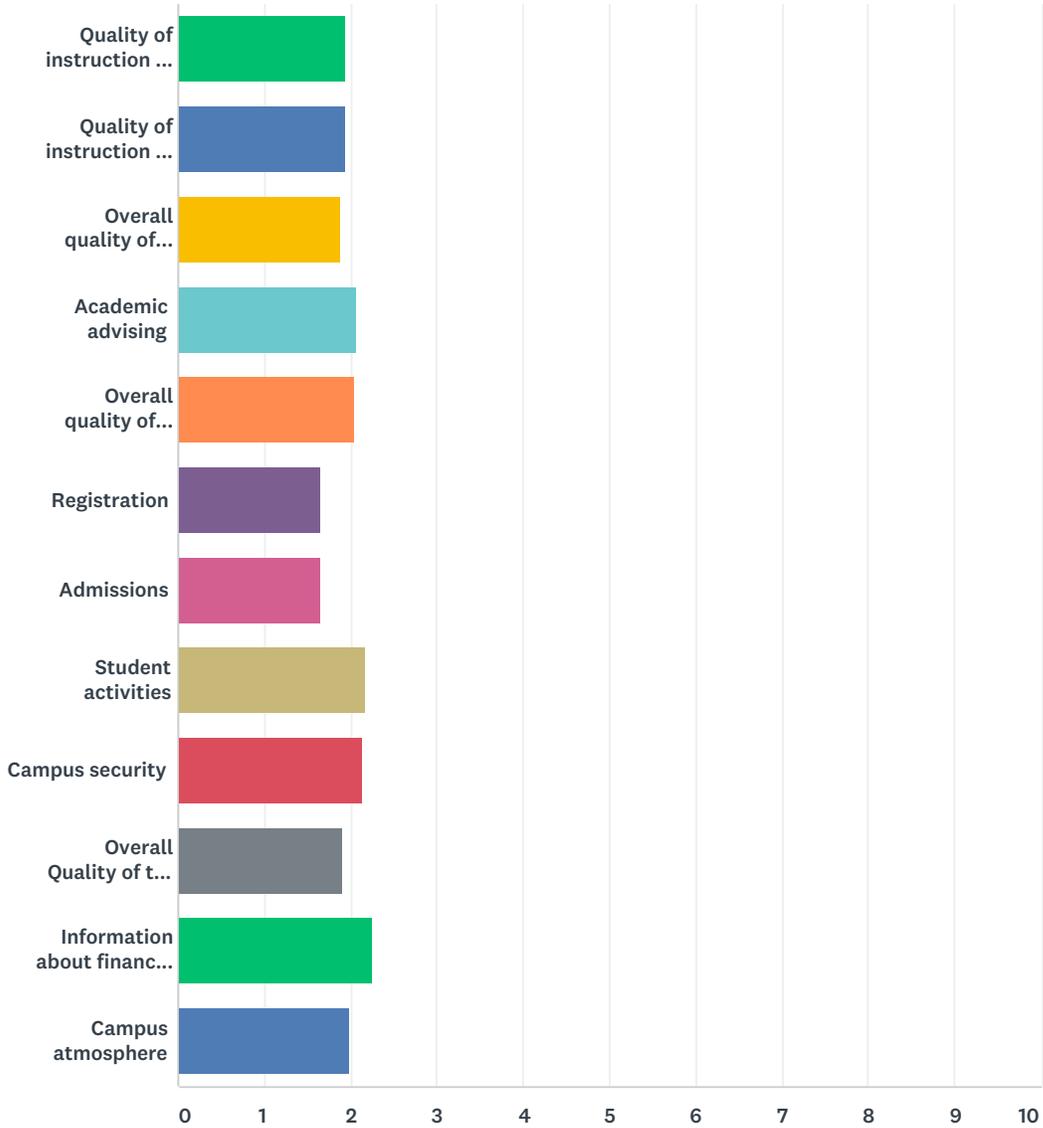
Answered: 82 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes, completely	76.83%	63
Yes, partially	21.95%	18
No	1.22%	1
<b>TOTAL</b>		<b>82</b>

## Q4 Please rate your satisfaction with the following factors and services: [Q1]

Answered: 81 Skipped: 3



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	UNKNOWN	TOTAL	WEIGHTED AVERAGE
Quality of instruction in program area courses	35.80% 29	39.51% 32	19.75% 16	3.70% 3	1.23% 1	0.00% 0	81	1.95
Quality of instruction in other courses	35.80% 29	41.98% 34	18.52% 15	1.23% 1	0.00% 0	2.47% 2	81	1.95
Overall quality of academic program	33.75% 27	46.25% 37	18.75% 15	0.00% 0	1.25% 1	0.00% 0	80	1.89

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Academic advising	43.21% 35	24.69% 20	20.99% 17	6.17% 5	2.47% 2	2.47% 2	81	2.07
Overall quality of Learning Resources Center	40.00% 32	31.25% 25	21.25% 17	2.50% 2	0.00% 0	5.00% 4	80	2.06
Registration	51.85% 42	38.27% 31	7.41% 6	0.00% 0	0.00% 0	2.47% 2	81	1.65
Admissions	51.90% 41	39.24% 31	5.06% 4	1.27% 1	0.00% 0	2.53% 2	79	1.66
Student activities	32.50% 26	35.00% 28	23.75% 19	3.75% 3	1.25% 1	3.75% 3	80	2.17
Campus security	34.57% 28	39.51% 32	17.28% 14	1.23% 1	1.23% 1	6.17% 5	81	2.14
Overall Quality of the College	40.74% 33	37.04% 30	16.05% 13	4.94% 4	0.00% 0	1.23% 1	81	1.90
Information about financial aid	40.74% 33	24.69% 20	18.52% 15	7.41% 6	1.23% 1	7.41% 6	81	2.26
Campus atmosphere	33.75% 27	43.75% 35	17.50% 14	2.50% 2	1.25% 1	1.25% 1	80	1.98

## Q5 What are your plans after graduation?[Q1]

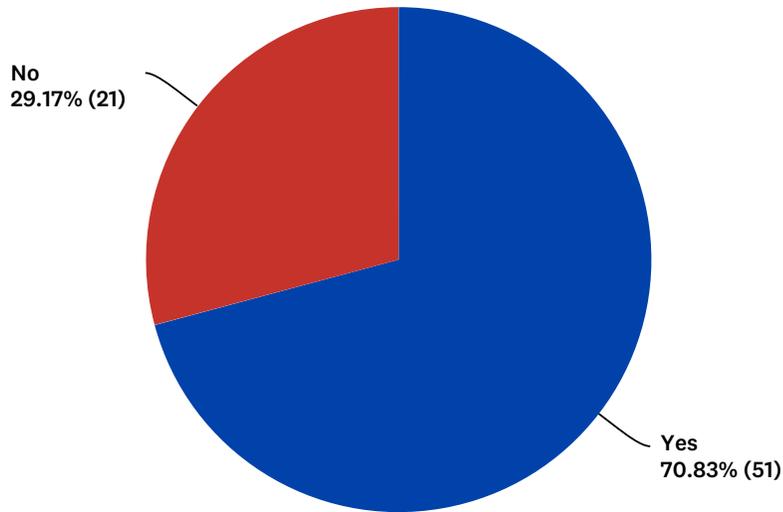
Answered: 79 Skipped: 5



ANSWER CHOICES	RESPONSES	
Accept employment	20.25%	16
Continue education	17.72%	14
Move from area	6.33%	5
Transfer to a 4 year University	55.70%	44
<b>TOTAL</b>		<b>79</b>

### Q6 If accepting employment, is this job related to the training you received at R-CCC?

Answered: 72 Skipped: 12



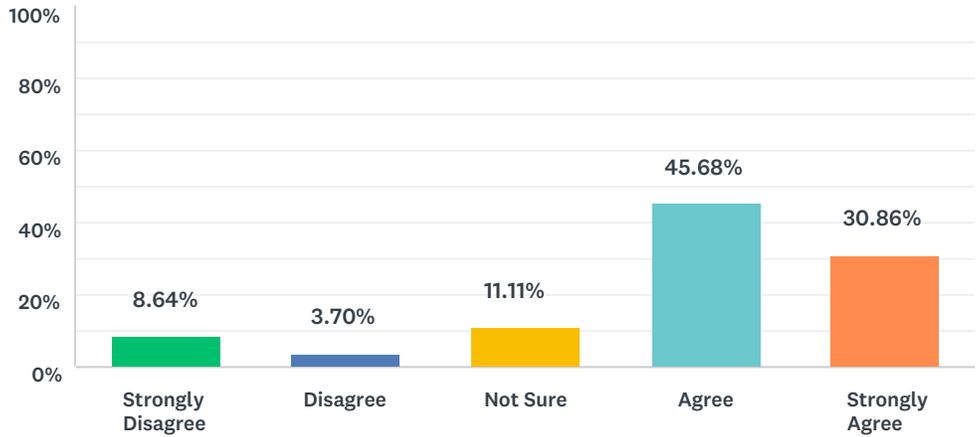
ANSWER CHOICES	RESPONSES	
Yes	70.83%	51
No	29.17%	21
TOTAL		72

**Q7 If transferring to another college or university, please provide the name of the college or university to which you have been accepted:**

Answered: 49 Skipped: 35

### Q8 To what extent do you agree or disagree that the education you received at R-CCC has prepared you for the workforce or higher education?

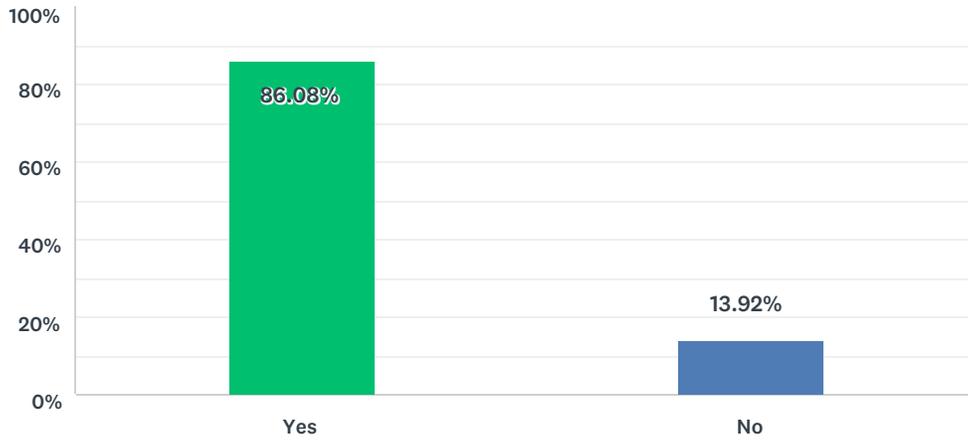
Answered: 81 Skipped: 3



ANSWER CHOICES	RESPONSES	
Strongly Disagree	8.64%	7
Disagree	3.70%	3
Not Sure	11.11%	9
Agree	45.68%	37
Strongly Agree	30.86%	25
<b>TOTAL</b>		<b>81</b>

### Q9 If you were to begin again (i.e., if you had to do it over again), would you choose to attend R-CCC?

Answered: 79 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	86.08%	68
No	13.92%	11
TOTAL		79

**Q10 If you have any recommendations for improving the program you are completing, or improving college services or environment, please state them here.**

Answered: 36 Skipped: 48