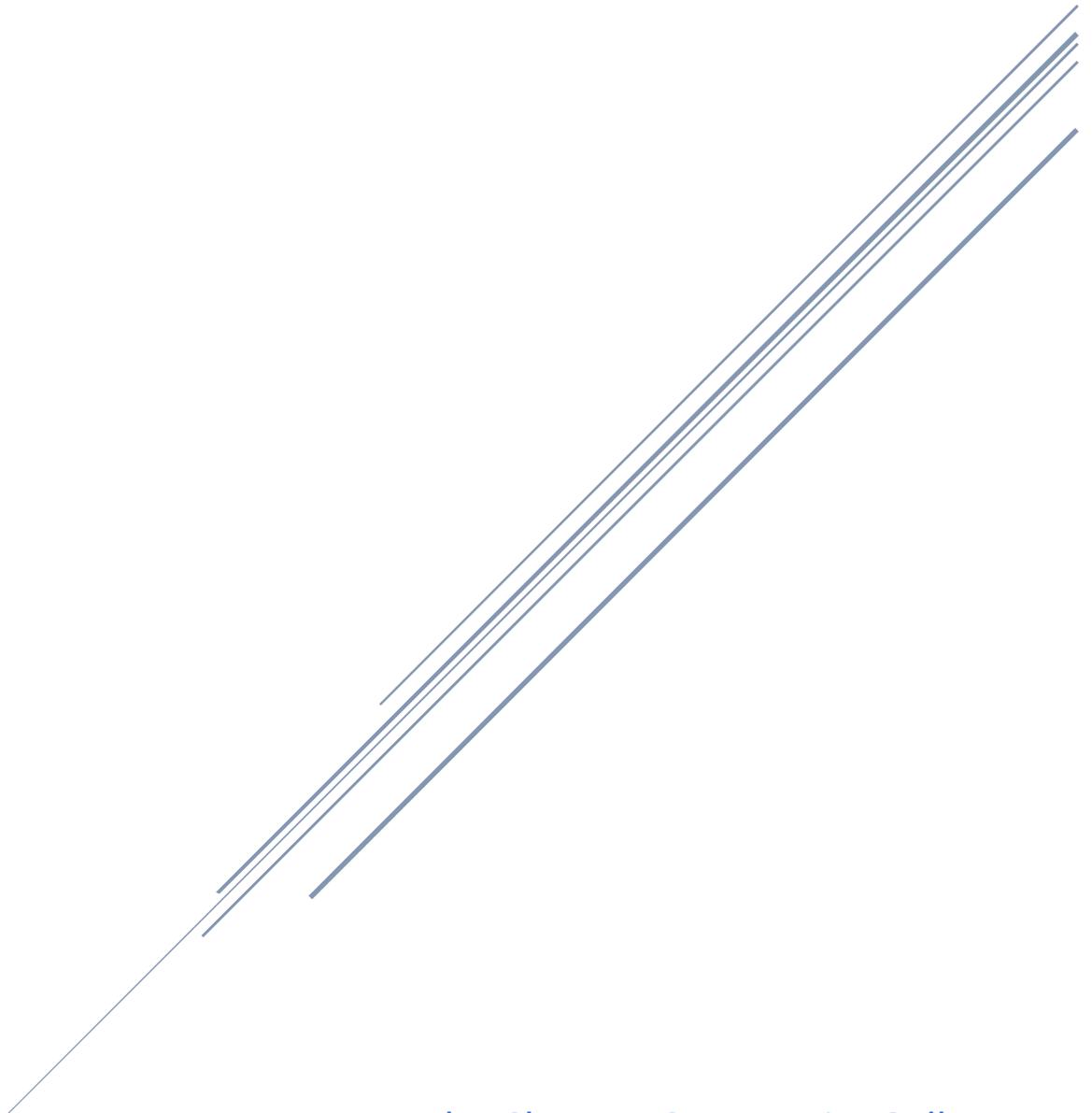


GRADUATE EXIT SURVEY

2019



Roanoke-Chowan Community College

Submitted by Jaime Heckstall, Director of Institutional Research and Planning



**Graduate Exit Survey
Fiscal Year 2018-2019**

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Graduate Exit Survey Fiscal Year 2018-2019

Introduction

Students completing a graduation application are required to complete the online Graduate Exit Survey. The survey asks students about their intended degrees, their experience at R-CCC, and their future educational or career plans. This survey has been modified over the past year to include new programs or changes to existing programs.

Methodology

Survey responses are collected online throughout the academic year using Survey Monkey. Additional surveying is done at graduation rehearsal by the Institutional Research and Planning Director. Last year the QR barcode was implemented so the students could complete the survey on-site using their electronic devices. Some students preferred to complete paper surveys. Paper surveys are manually entered into the software and downloaded after graduation.

Of the 105 graduates, 59 (**56%**) completed the Graduate Survey. Results not equaling 59 are due to graduates choosing not to respond to a question.

Summary of Findings

In 2019, our 105 graduates earned 86 certificates, 13 diplomas, and 56 associate degrees equaling 155 total awards. The programs represented by those surveyed include Air Condition, Heat, and Refrigeration Technology, Associate in Arts,

Associate Degree in Nursing, Associate in Fine Arts, Associate in General Education, Associate in Applied Science, Associate in Science, Barbering, Business Administration, Cosmetology, Criminal Justice Technology, Early Childhood Education, Human Service Technology, Industry System Technology, Medical Office Administration, Welding Technology, Web Technologies, Emergency Medical Science, and High School Equivalency Diploma formerly referred to as (GED).

Highlighted Results

The three-degree programs with the highest number of graduates were Associate in Applied Science (21.7%), Associate in Arts (16%), and Associate in Science (12%).

Survey results show 85% of our students indicated their reason for attending R-CCC was to earn an associate degree, diploma, or certificate, while 44% indicated they attended R-CCC to transfer to a 4-year college/university and 29% reported they attended to prepare/get a new job. Sixty-six percent of the graduates reported being first-generation students.

Also, 81% of our students indicated they completely accomplished their goal(s) for attending R-CCC an increase of 4.2% from 2018, while only 2% indicated they did not accomplish their goal(s) for attending R-CCC.

Satisfaction and Student Experience



Graduate Exit Survey Fiscal Year 2018-2019

More than 88% of the graduates reported being either satisfied or very satisfied with the overall quality of instruction in program area courses an increase of 13% in 2018, while 82% were either satisfied or very satisfied with the overall quality of the academic program. This a 2% increase in satisfaction of the overall quality of academic programs from 2018. The graduates indicated they were satisfied with services received during admissions (83%) and registration (84%). Graduates were least satisfied with IT Department services (64.4%) and student activities (67.7%).

Future Plans

Over half (50%) of the graduates responding plan on transferring to a four-year college/university after graduation. Of that group, North Carolina State University and the University of North Carolina at Greensboro were top school choices followed by Elizabeth City State University, East Carolina University, Fayetteville State University, the University of North Carolina at Wilmington, Winston-Salem State University, and North Carolina Central University. All of which are within the University of North Carolina System. Private colleges mentioned were Campbell University, Johnson & Wales, and North Carolina Wesleyan College. One out-of-state college was indicated, the University of Maryland and Morgan State. Nash

Community College was indicated as a community college transfer choice.

Employment

Nearly one-fourth of graduates, 15.3%, reported they will accept employment after graduation. More than 57% of graduates reported that the employment they are accepting is job-related to the training they received at R-CCC. Over 82% of graduates indicated that they either agree or strongly agree that the education received at R-CCC has prepared them for the workforce or higher education.

Summary

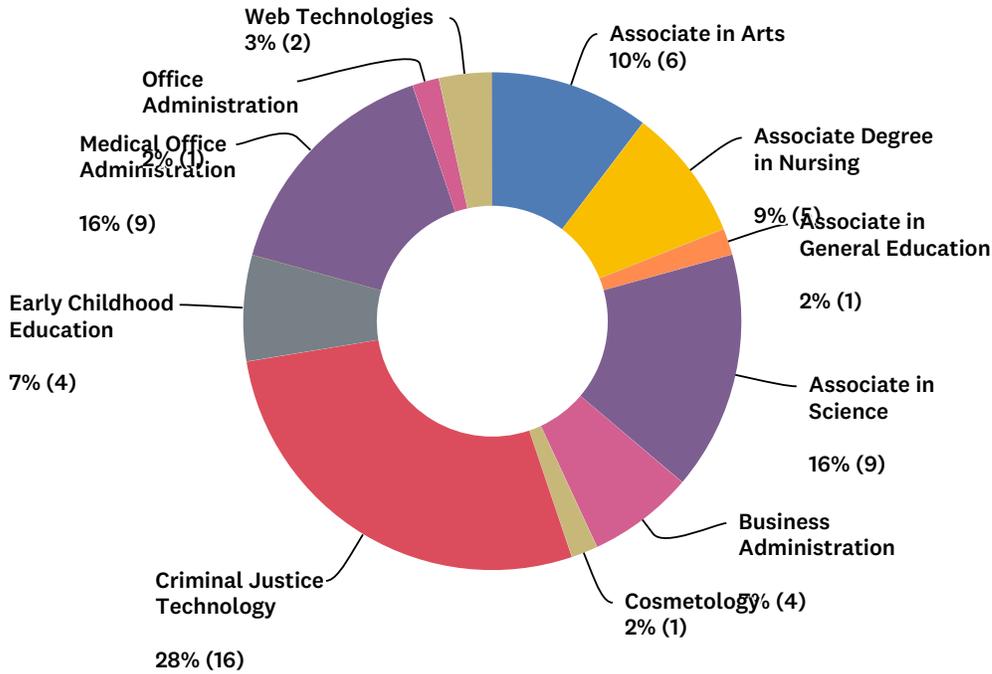
Overall, 83% of the graduates responding indicated they were either satisfied or very satisfied with the quality of the College. Summarily, 91.4% of the graduates indicated that they would still choose to attend R-CCC if they had it to do all over again. The responses represent a 5% increase in the satisfaction and quality of R-CCC since the 2017-2018 academic year.



APPENDIX A

Q1 From which program are you graduating?

Answered: 58 Skipped: 1



ANSWER CHOICES	RESPONSES	
Air Cond., Heating & Refrigeration Technology	0%	0
Associate in Arts	10%	6
Associate Degree in Nursing	9%	5
Associate in Fine Arts	0%	0
Associate in General Education	2%	1
Associate in Science	16%	9
Business Administration	7%	4
Cosmetology	2%	1
Criminal Justice Technology	28%	16
Early Childhood Education	7%	4
Emergency Medical Science	0%	0
Human Services Technology	0%	0
Human Services Technology: Mental Health Concentration	0%	0
Industrial Systems Technology	0%	0
Information Technology	0%	0
Medical Office Administration	16%	9
Office Administration	2%	1

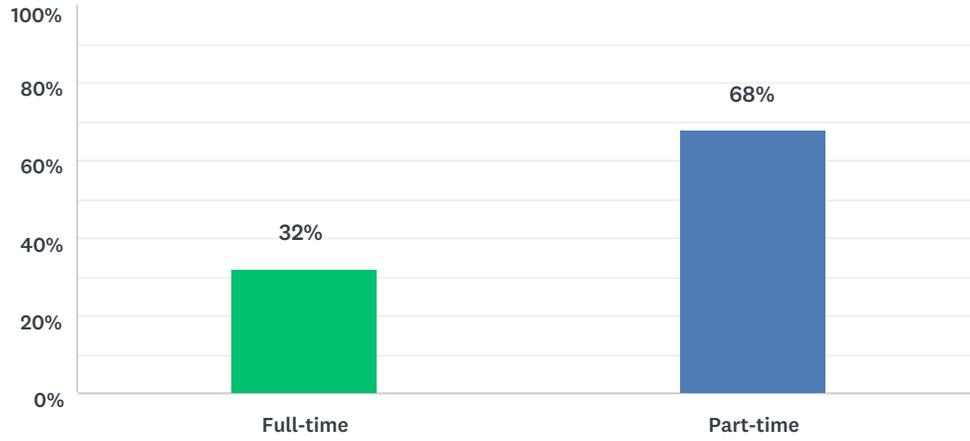
2019 Graduating Student Exit Survey

Web Technologies	3%	2
Welding Technology	0%	0
General Equivalency Diploma (GED)	0%	0
TOTAL		58

#	OTHER (PLEASE SPECIFY)	DATE
1	H-vac	5/10/2019 10:06 AM

Q2 Were you employed while enrolled?

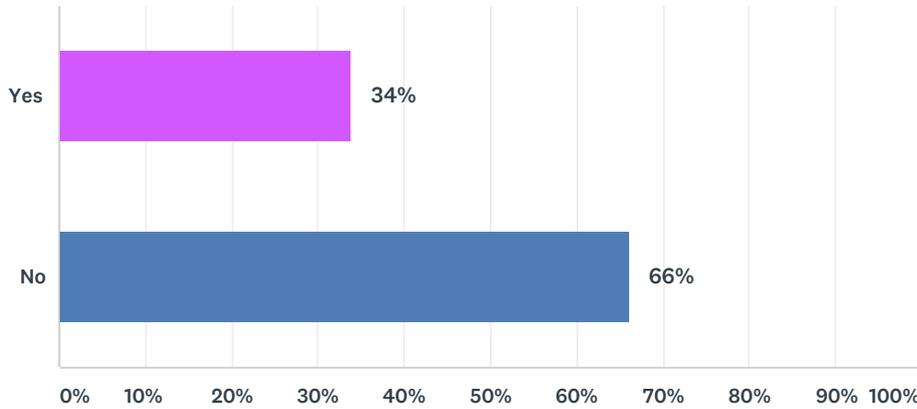
Answered: 47 Skipped: 12



ANSWER CHOICES	RESPONSES	
Full-time	32%	15
Part-time	68%	32
TOTAL		47

Q3 Are you a First-Generation student? (The first in your family to attend college, including mother, father and sibling)

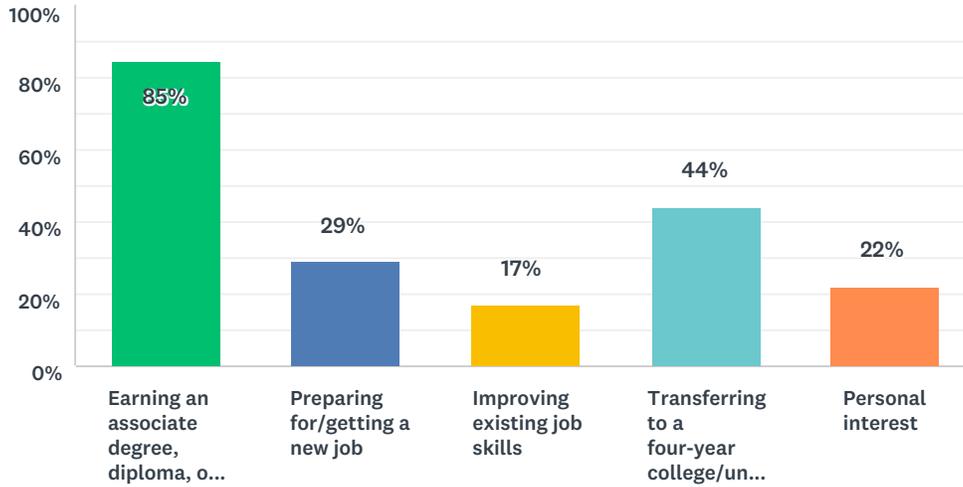
Answered: 59 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	34%	20
No	66%	39
TOTAL		59

Q4 My goal(s) for attending R-CCC were: (mark all that apply)[Q1]

Answered: 59 Skipped: 0

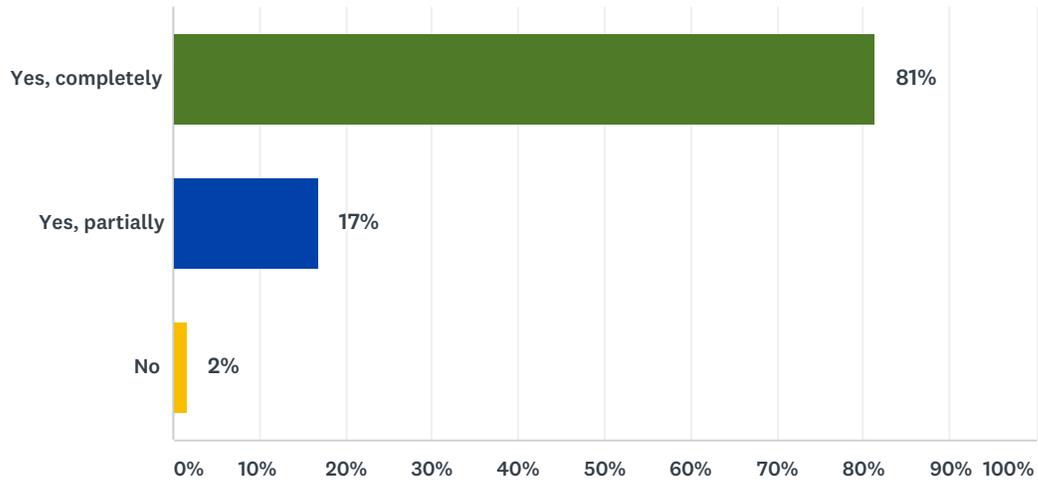


ANSWER CHOICES	RESPONSES	
Earning an associate degree, diploma, or certificate from R-CCC	85%	50
Preparing for/getting a new job	29%	17
Improving existing job skills	17%	10
Transferring to a four-year college/university	44%	26
Personal interest	22%	13
Total Respondents: 59		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q5 I accomplished all of my goals for attending R-CCC.

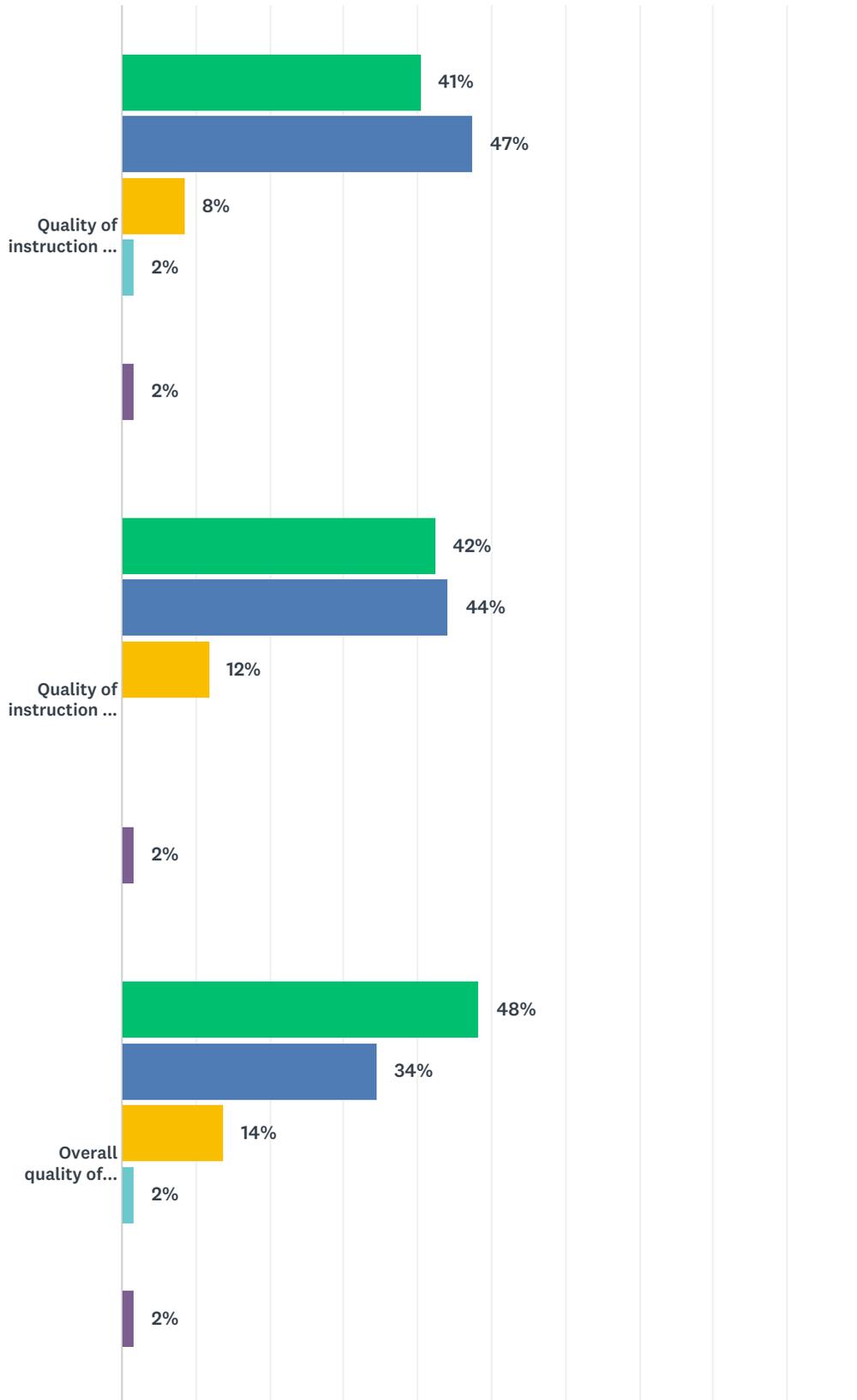
Answered: 59 Skipped: 0



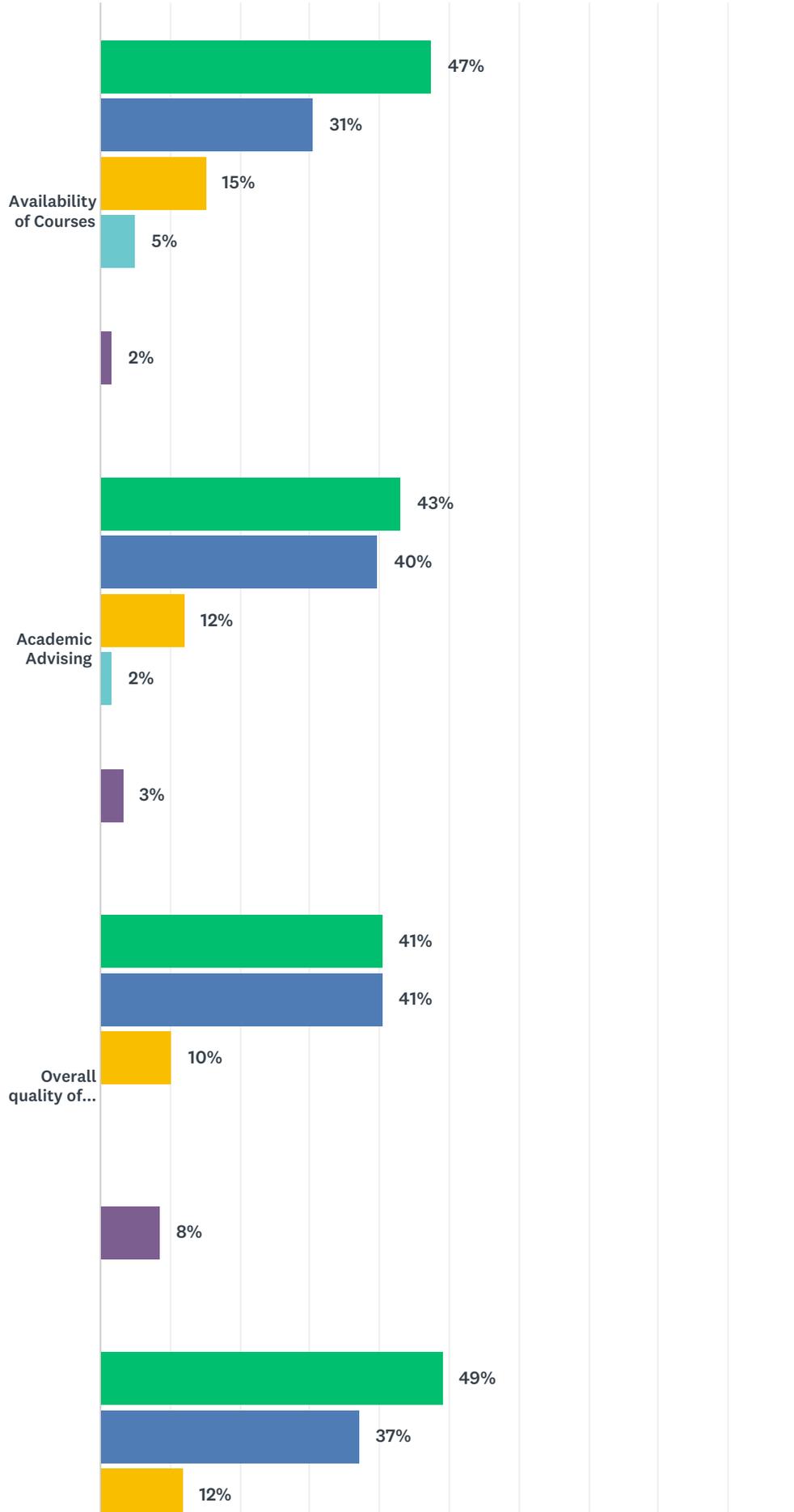
ANSWER CHOICES	RESPONSES	
Yes, completely	81%	48
Yes, partially	17%	10
No	2%	1
TOTAL		59

Q6 Please rate your satisfaction with the following factors and services: [Q1]

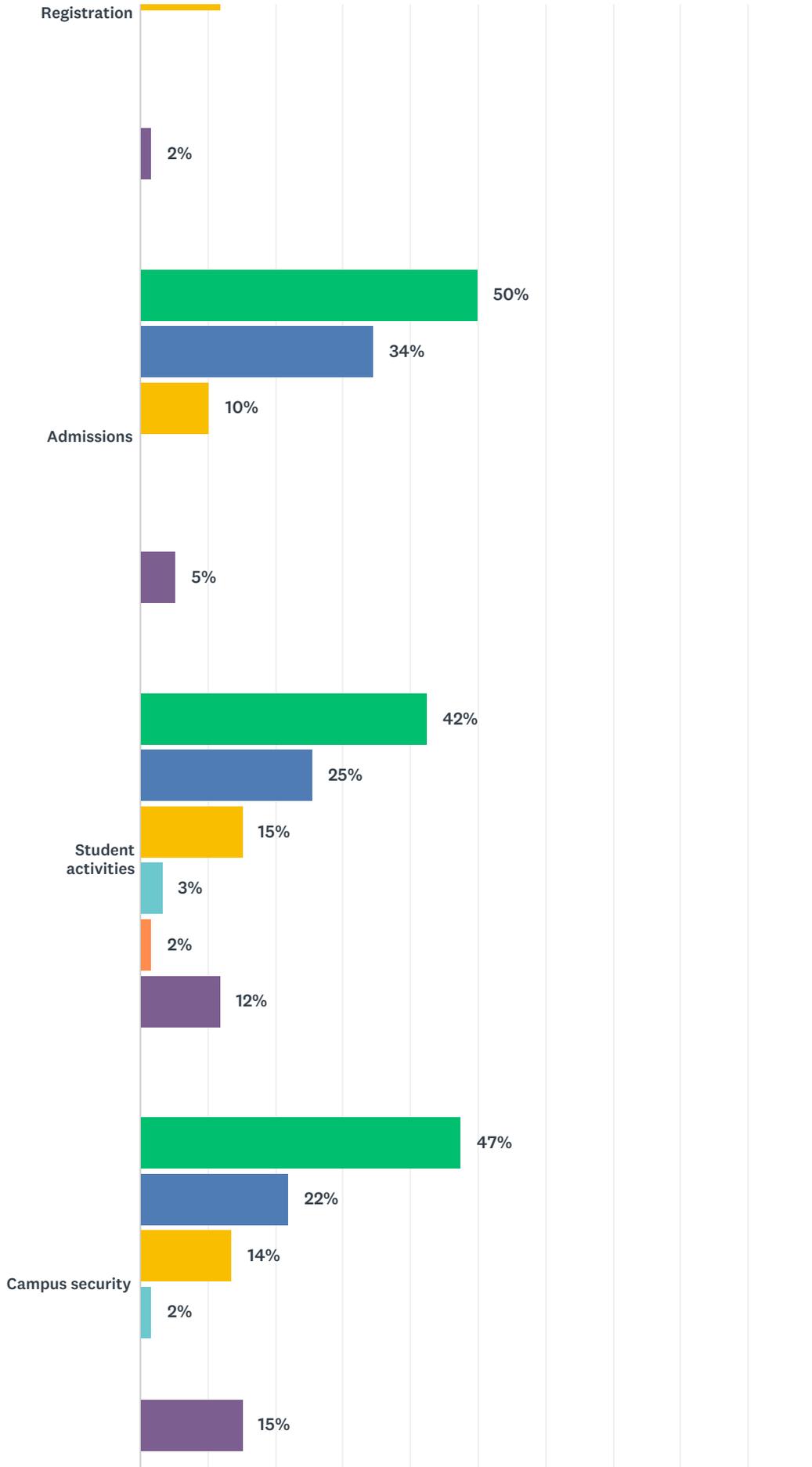
Answered: 59 Skipped: 0



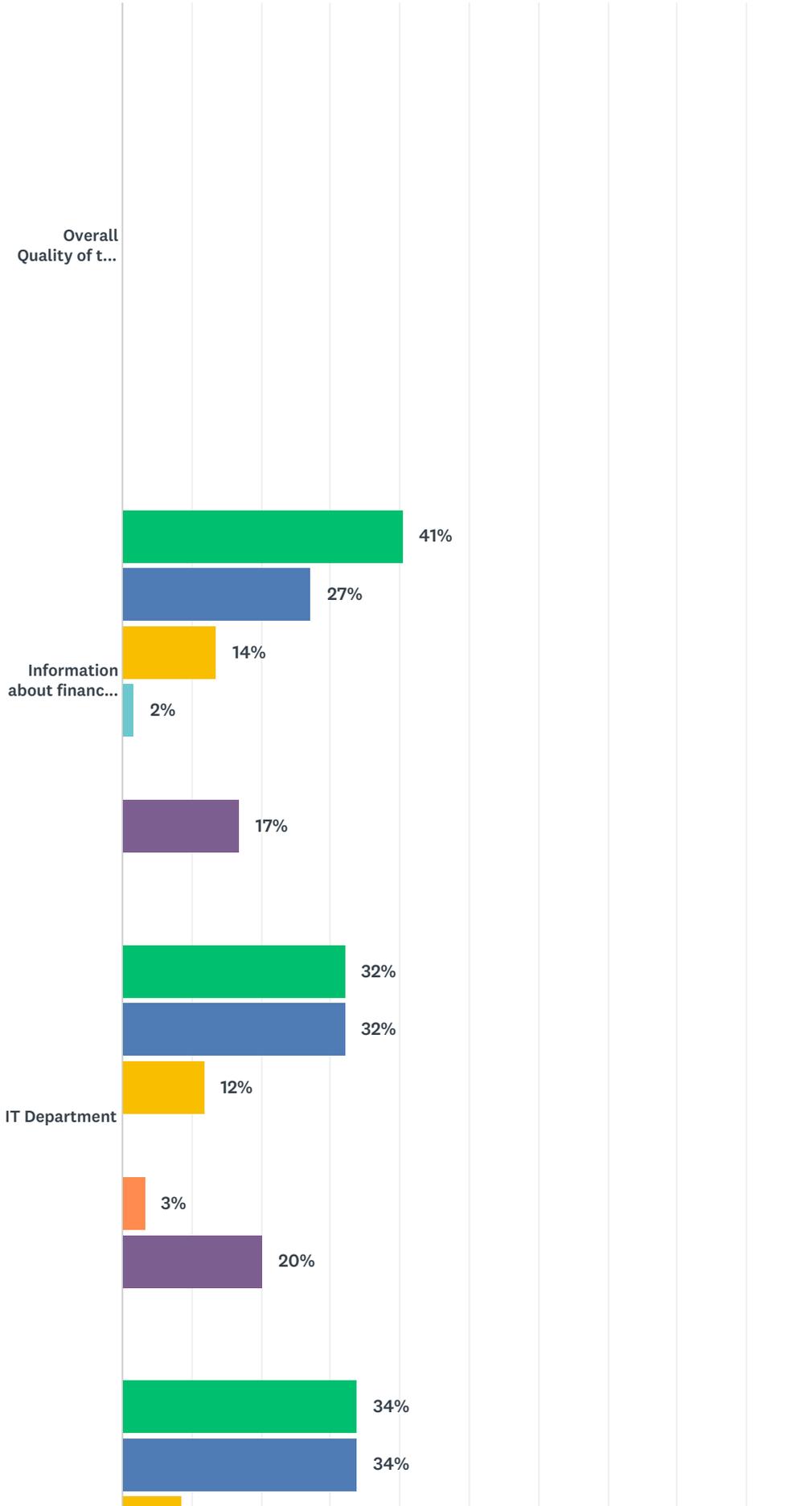
2019 Graduating Student Exit Survey



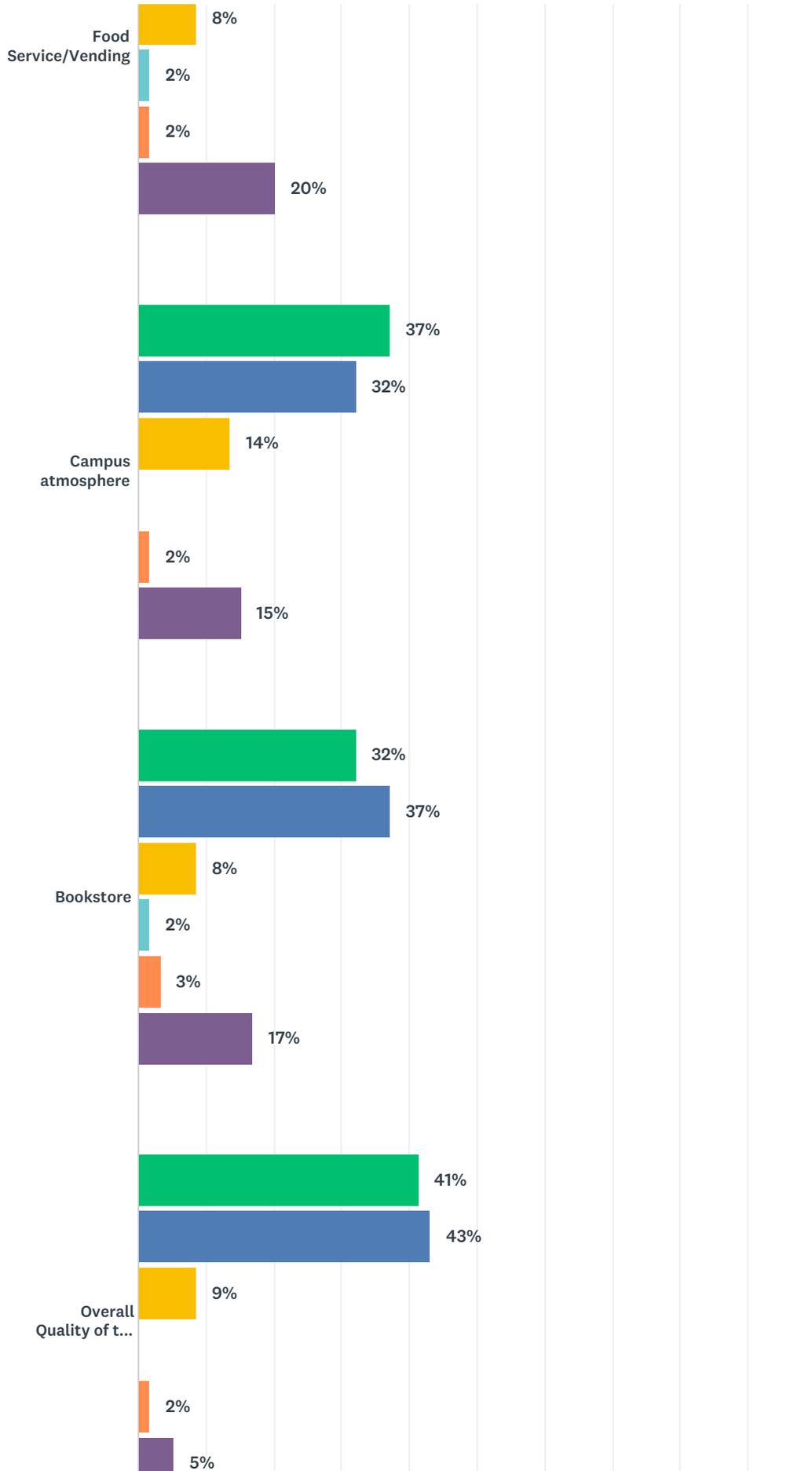
2019 Graduating Student Exit Survey



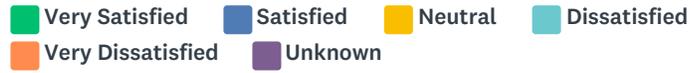
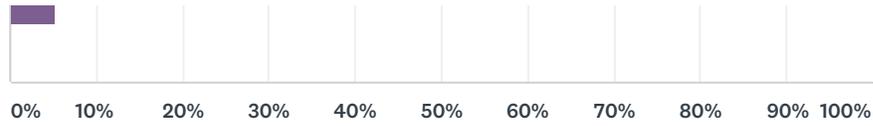
2019 Graduating Student Exit Survey



2019 Graduating Student Exit Survey



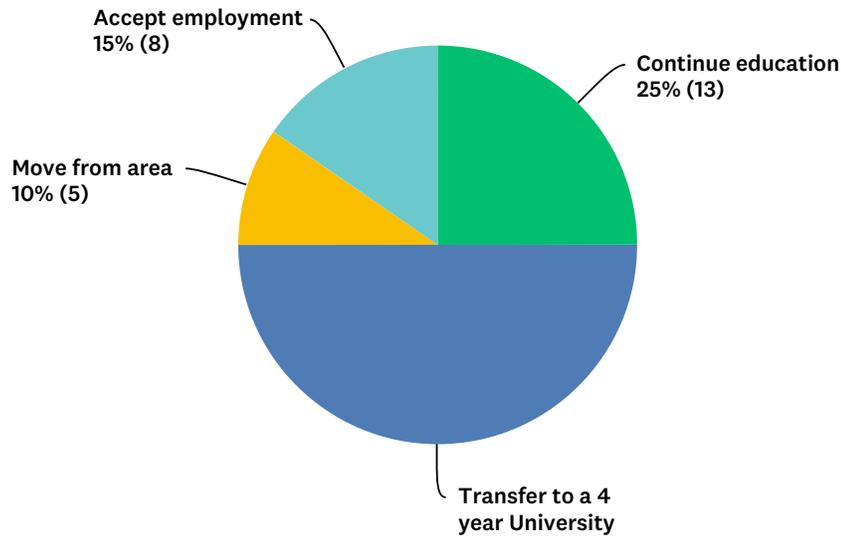
2019 Graduating Student Exit Survey



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	UNKNOWN	TOTAL	WEIGHTED AVERAGE
Quality of instruction in program area courses	41% 24	47% 28	8% 5	2% 1	0% 0	2% 1	59	1.78
Quality of instruction in other courses	42% 25	44% 26	12% 7	0% 0	0% 0	2% 1	59	1.76
Overall quality of academic program	48% 28	34% 20	14% 8	2% 1	0% 0	2% 1	58	1.76
Availability of Courses	47% 28	31% 18	15% 9	5% 3	0% 0	2% 1	59	1.85
Academic Advising	43% 25	40% 23	12% 7	2% 1	0% 0	3% 2	58	1.86
Overall quality of Learning Resources Center	41% 24	41% 24	10% 6	0% 0	0% 0	8% 5	59	2.03
Registration	49% 29	37% 22	12% 7	0% 0	0% 0	2% 1	59	1.69
Admissions	50% 29	34% 20	10% 6	0% 0	0% 0	5% 3	58	1.81
Student activities	42% 25	25% 15	15% 9	3% 2	2% 1	12% 7	59	2.32
Campus security	47% 28	22% 13	14% 8	2% 1	0% 0	15% 9	59	2.31
Overall Quality of the College	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0	0.00
Information about financial aid	41% 24	27% 16	14% 8	2% 1	0% 0	17% 10	59	2.44
IT Department	32% 19	32% 19	12% 7	0% 0	3% 2	20% 12	59	2.71
Food Service/Vending	34% 20	34% 20	8% 5	2% 1	2% 1	20% 12	59	2.64
Campus atmosphere	37% 22	32% 19	14% 8	0% 0	2% 1	15% 9	59	2.42
Bookstore	32% 19	37% 22	8% 5	2% 1	3% 2	17% 10	59	2.58
Overall Quality of the College	41% 24	43% 25	9% 5	0% 0	2% 1	5% 3	58	1.93

Q7 What are your plans after graduation?[Q1]

Answered: 52 Skipped: 7

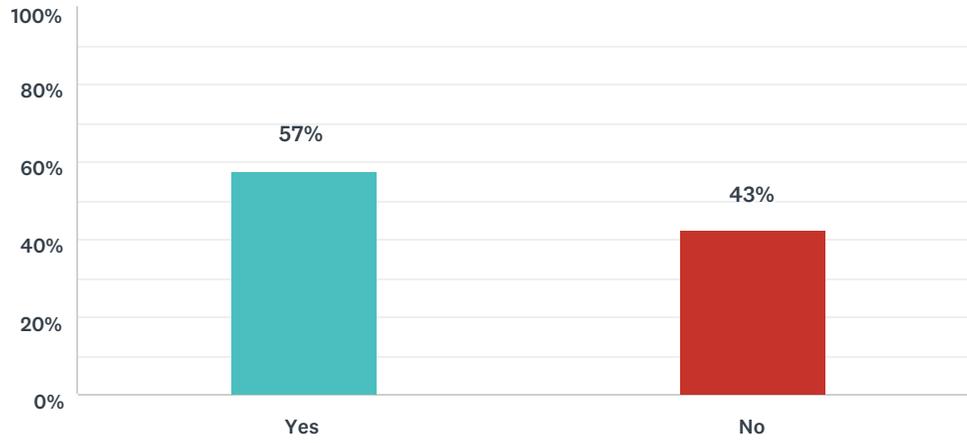


ANSWER CHOICES	RESPONSES	
Continue education	25%	13
Transfer to a 4 year University	50%	26
Move from area	10%	5
Accept employment	15%	8
TOTAL		52

#	OTHER	DATE
1	I will be receiving my Bachelor's Degree...Dec. 2019	5/13/2019 10:35 AM
2	Transfer to a 4 year University Accept Employment	5/10/2019 3:50 PM
3	Seeking employment	5/10/2019 3:36 PM
4	Work towards BSN	5/10/2019 12:56 PM
5	Work then try to get into the Air Force.	5/10/2019 10:11 AM
6	N/A	5/10/2019 10:07 AM
7	eventually achieve my BSN	5/3/2019 1:26 PM
8	Retired	4/4/2019 6:38 PM

Q8 If accepting employment, is this job related to the training you received at R-CCC?

Answered: 47 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	57%	27
No	43%	20
TOTAL		47

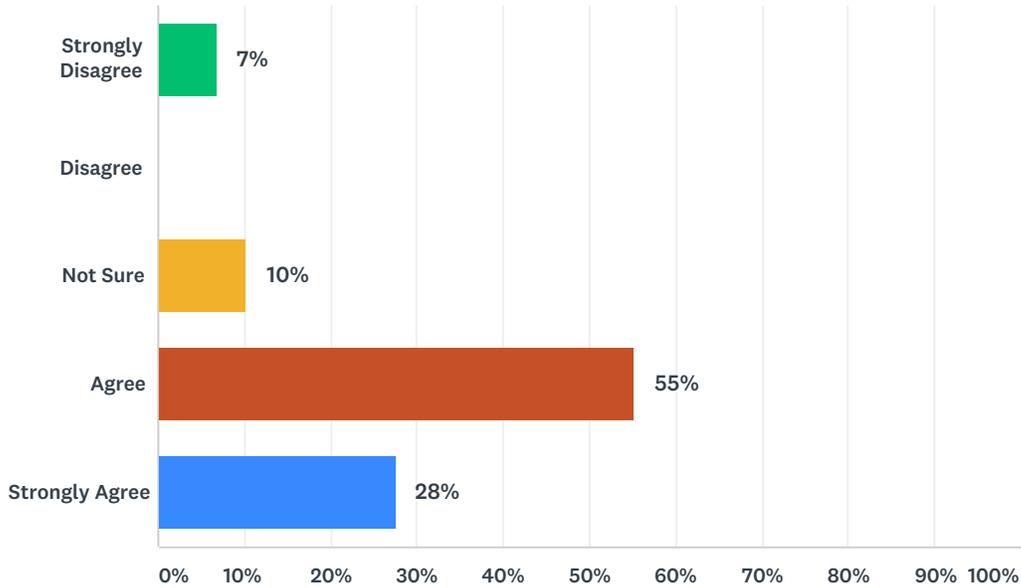
Q9 If transferring to another college or university, please provide the name of the college or university to which you have been accepted:

Answered: 24 Skipped: 35

#	RESPONSES	DATE
1	ECSU	5/13/2019 10:37 AM
2	Haven't been accepted yet but plan on attending ECU	5/13/2019 10:29 AM
3	North Carolina Wesleyan College	5/13/2019 8:16 AM
4	N/A	5/13/2019 8:13 AM
5	Winston-Salem State University	5/13/2019 8:12 AM
6	UNC Greensboro	5/10/2019 3:42 PM
7	ECU	5/10/2019 3:40 PM
8	Fayetteville State University	5/10/2019 3:39 PM
9	NA	5/10/2019 3:36 PM
10	North Carolina State University	5/10/2019 3:34 PM
11	None yet but I'm looking at the University of Maryland and Morgan State University	5/10/2019 10:11 AM
12	Fayetteville State University	5/10/2019 10:08 AM
13	UNCG	5/10/2019 10:07 AM
14	NC State University	5/10/2019 10:07 AM
15	UNCG	5/10/2019 10:07 AM
16	University of North Carolina Wilmington	5/10/2019 10:06 AM
17	Nash Community college	5/10/2019 10:06 AM
18	University of North Carolina Wilmington	5/10/2019 10:05 AM
19	Campbell University	5/8/2019 8:45 AM
20	North Carolina State University	4/26/2019 2:25 PM
21	Johnson & Wales	4/15/2019 8:30 AM
22	North Carolina Central University	4/15/2019 8:29 AM
23	North Carolina Wesleyan college	2/28/2019 7:19 AM
24	Elizabeth City State	2/27/2019 2:31 PM

Q10 To what extent do you agree or disagree that the education you received at R-CCC has prepared you for the workforce or higher education?

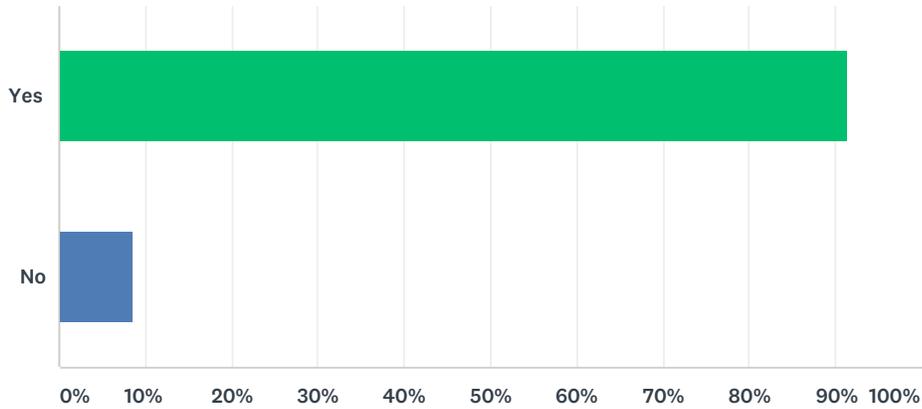
Answered: 58 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Disagree	7%	4
Disagree	0%	0
Not Sure	10%	6
Agree	55%	32
Strongly Agree	28%	16
TOTAL		58

Q11 If you were to begin again (i.e., if you had to do it over again), would you choose to attend R-CCC?

Answered: 58 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	91.38%	53
No	8.62%	5
TOTAL		58

#	IF NO, WHY?	DATE
1	4-year College	5/13/2019 8:17 AM
2	Prepare for Bachelors	5/10/2019 4:56 PM
3	There was a lot of drama, politics, and confusion that I experienced here	4/26/2019 8:32 PM

Q12 If you have any recommendations for improving the program you are completing, or improving college services or environment, please state them here.

Answered: 20 Skipped: 39

#	RESPONSES	DATE
1	Teacher was good.	5/13/2019 10:38 AM
2	There is no improvement needed.	5/13/2019 10:32 AM
3	More activities for students to do.	5/13/2019 10:30 AM
4	More supplies/equipment in the lab	5/13/2019 8:08 AM
5	I hope future, we can get more night and evening. Also weekend classes.	5/10/2019 3:46 PM
6	More Staff	5/10/2019 12:58 PM
7	Cafe	5/10/2019 12:51 PM
8	More clubs to join because compared to my first year to now the clubs were nonexistent.	5/10/2019 10:13 AM
9	Be more organized with students files	5/10/2019 10:08 AM
10	None	5/10/2019 10:07 AM
11	N/A	5/8/2019 8:46 AM
12	You should have more theory time instead of once a week. Maybe twice out of the week should only be for theory.	5/2/2019 8:17 AM
13	N/A	4/27/2019 9:52 AM
14	no	4/24/2019 11:53 AM
15	More hands on learning and teacher interactions	4/15/2019 8:31 AM
16	I fell they should continue to have hands on activities.	4/15/2019 8:29 AM
17	The teacher should work on her attendance.	4/15/2019 8:29 AM
18	More teaching visits	3/8/2019 11:52 AM
19	Sports team	2/28/2019 7:20 AM
20	More fun things	2/28/2019 2:53 AM

APPENDIX B

Congratulations on your upcoming graduation! The Graduation Survey will provide comprehensive information about the future of all graduates and help us effectively tell the 'Wave Story.' The results will be used by the institution in aggregate form only for accountability, program review and accreditation purposes. Your name will not be associated with any of the data during reporting nor will your individual responses be disclosed. As part of the graduation process, participation in the survey is required. Thank you in advance for sharing your part of the 'Wave Story!' GO WAVES!

1. From which program are you graduating?

- Air Cond., Heating & Refrigeration Technology
- Associate in Arts
- Associate Degree in Nursing
- Associate in Fine Arts
- Associate in General Education
- Associate in Science
- Business Administration
- Cosmetology
- Criminal Justice Technology
- Early Childhood Education
- Emergency Medical Science
- Human Services Technology
- Human Services Technology: Mental Health Concentration
- Industrial Systems Technology
- Information Technology
- Medical Office Administration
- Office Administration
- Web Technologies
- Welding Technology
- General Equivalency Diploma (GED)

Other (please specify)

2. Were you employed while enrolled?

- Full-time
- Part-time

3. Are you a First-Generation student? (The first in your family to attend college, including mother, father and sibling)

- Yes
- No

2019 Graduating Student Exit Survey

4. My goal(s) for attending R-CCC were: (mark all that apply)[Q1]

- Earning an associate degree, diploma, or certificate from R-CCC
- Preparing for/getting a new job
- Improving existing job skills
- Transferring to a four-year college/university
- Personal interest

Other (please specify)

5. I accomplished all of my goals for attending R-CCC.

- Yes, completely
- Yes, partially
- No

2019 Graduating Student Exit Survey

6. Please rate your satisfaction with the following factors and services:[Q1]

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Unknown
Quality of instruction in program area courses	<input type="radio"/>					
Quality of instruction in other courses	<input type="radio"/>					
Overall quality of academic program	<input type="radio"/>					
Availability of Courses	<input type="radio"/>					
Academic Advising	<input type="radio"/>					
Overall quality of Learning Resources Center	<input type="radio"/>					
Registration	<input type="radio"/>					
Admissions	<input type="radio"/>					
Student activities	<input type="radio"/>					
Campus security	<input type="radio"/>					
Information about financial aid	<input type="radio"/>					
IT Department	<input type="radio"/>					
Food Service/Vending	<input type="radio"/>					
Campus atmosphere	<input type="radio"/>					
Bookstore	<input type="radio"/>					
Overall Quality of the College	<input type="radio"/>					

Other (please specify)

7. What are your plans after graduation?[Q1]

- Continue education
- Transfer to a 4 year University
- Move from area
- Accept employment

Other

8. If accepting employment, is this job related to the training you received at R-CCC?

- Yes
- No

9. If transferring to another college or university, please provide the name of the college or university to which you have been accepted:

2019 Graduating Student Exit Survey

10. To what extent do you agree or disagree that the education you received at R-CCC has prepared you for the workforce or higher education?

- Strongly Disagree
- Disagree
- Not Sure
- Agree
- Strongly Agree

11. If you were to begin again (i.e., if you had to do it over again), would you choose to attend R-CCC?

Yes

No

If no, why?

2019 Graduating Student Exit Survey

12. If you have any recommendations for improving the program you are completing, or improving college services or environment, please state them here.